



2010 Nampa Department & Division Accomplishments

Public Works Department & Divisions

Public Works Administration

- Appointment of City's Public Works Director by the Idaho Water Resource Board (IWRB) to be a representative of the Treasure Valley Comprehensive Aquifer Advisory Committee (CAMP)
 - The Committee has a unique opportunity to develop solutions that are consistent with the interests of water users and local interests in the Treasure Valley region
 - The Committee is charged with collaboratively developing acceptable aquifer management proposals for public review and IWRB decision making

- Implemented Public Works Safety Committee (Kim Lord, Chairman)
 - Safety meetings held monthly with division representatives to review accidents, policies, procedures, emergency preparedness, environmental compliance, and training
 - Discuss and address potential hazards and to recommend corrective actions to avoid the possibility of accidents in their respective divisions
 - Developed a consistent and comprehensive policy for the providing and use of personal protection equipment (PPE) including, but not limited to safety glasses, ear plugs, safety vests, and safety boots

- Kicked off Asset Management Program, department wide
 - (CIP)² - Continuous improvement process for capital improvement planning
 - Began implementation of NexGen asset management, work order, and computerized maintenance management system software

- Implement public involvement procedures for Public Works projects
 - Improved approach to gathering information from, and informing or involving residents in public works decisions and activities
 - Created active significant industrial customer committee
 - Created stormwater advisory group and subcommittees
 - Virtual Focus Group developed for communication with the community on major wastewater discharge alternative decisions
 - Conducted public opinion survey for feedback on public works performance and improved public involvement efforts

- Wastewater Program Manager Activities
 - Lake Lowell TMDL negotiations and comments
 - Indian Creek TMDL temperature modeling, negotiations, comments, and industry coordination
 - Active participation in
 - Watershed Advisory Group
 - Lower Boise Watershed Technical Advisory Committee
 - Lower Boise Watershed Municipal Group
 - Technical guidance on trading negotiations
 - City representative for
 - Idaho Department of Environmental Quality Reuse Rule Making Guidance Document development
 - Anti-degradation rule making
 - Development of decision tree and alternative comparison criteria
 - Wastewater alternative comparison studies
 - Phosphorus removal alternative technical analysis for phosphorus levels between .07 and 1 part per million

- Nitrogen removal alternative technical analysis for removals below 10 ppm
- Expanded evaluation of direct and rapid infiltration on varying soil types and conditions

Airport Division

- Completed and began operation of Automated Weather Observing System(AWOS)
 - Allows aircraft to use local weather to determine minimum visibility and ceiling heights to land at City Airport
- Completed 20 year Airport Master and Layout Plan for the period of 2008 through 2028
- Completed following construction projects:
 - Rehabilitation of Municipal Drive
 - Extension of one taxiway and two taxi lanes allowing for additional hangar development
 - Installation of mandatory taxiway guidance signs and distance to go markers
- Statistics
 - Total based aircraft
 - 293
- Idaho Aeronautics Division reported the City's airport as one of two, top best maintained airports in the State

Engineering Division

- Completed Community Development Block Grant (CDBG) Pedestrian Ramps for Phase III in North Nampa
- Completed volunteer sidewalk LID in Pavement Management Zone D
 - Over 100 residents participated in this \$300,000 plus project

- Managed implementation of two Renewable Energy Enterprise Grants (REEZ)
 - Bio-gas boiler project at Nampa wastewater plant
 - Bio-gas feasibility for Amalgamated Sugar Company

- Transportation planning
 - Completed Nampa Downtown Transportation Master Plan
 - Finalized Citywide Transportation Master Plan
 - Entered into agreement with Nampa Highway District and Ada County Highway District to study the realignment of Airport and Overland Roads in order to create an east west corridor between Canyon and Ada Counties
 - Karcher Middleton Intersection Improvements
 - Secured \$4.9M in funding
 - Performed consultant selection and entered negotiations
 - Secured funding of \$750,000 for 16th Avenue North improvements, with no required match
 - Continued planning of Franklin-Star Roundabout project

- Design and construction oversight of
 - Parking improvements for
 - Farmers Market at Lloyd's Square, Front Street and 14th Avenue South
 - Library, 2nd Street South and 10th Avenue South
 - Safe Routes to School Project at Southside Boulevard for curb, gutter and sidewalk improvements

- Completed and adopted Development Process and Policy Manual
 - Updated right-of-way policy, street light and traffic signal construction standards and stormwater policy
 - Will provide improved guidance for infrastructure and land development projects

- Completed construction of City's second roundabout, at the intersection of Happy Valley and Greenhurst
 - Joint funded project with Nampa Highway District
 - Coordinated effort between contractor and City crews for cost savings measures which included:
 - Water Division: water and irrigation mainline improvements
 - Street Division: clearing, grubbing, excavation and base installation
 - Parks: design and installation of landscaping
 - Traffic Division: traffic control
 - Stormwater Division: erosion control plans and permitting
 - Engineering Division: project management and inspection

- Continued progress on Amity Avenue Rehabilitation project
 - Finalized plan development
 - Completed environmental assessment documents
 - Performed utility coordination
 - Significant owner contact
 - Initiated first right-of-way acquisition

Stormwater Division

- Successful completion of year one of MS4 Stormwater Permit

- Formation of Nampa Stormwater Advisory Group and associated subcommittees

- Development of the Stormwater Management Program, including:
 - Stormwater Management Plan
 - Quality Assurance Plan
 - Monitoring Plan
 - Continue outfall inventory and mapping updates

- Formation of a stormwater and drainage utility as a funding mechanism
- Public Education and Outreach
 - Creation of stormwater website, fact sheets, and logo
 - Development of citywide campaign to educate the general public about Nampa's stormwater program
 - Citizen advisory subcommittee on public education efforts
- EPA Urban Waters Indian Creek Initiative Grant
 - EPA offer to City to apply for \$10,000 non-competitive grant and be a part of a national pilot project for the Urban Waters Initiative
- Satisfactorily addressed 33 major stormwater complaints
- Worked with Street Division on spill response procedures
- Erosion and Sediment Control (ESC) Program
 - Issued 209 commercial and 165 residential ESC permits
 - Performed 167 ESC permit inspections
 - Issued 23 violation notices

Streets Division

- Completed first recycled asphalt pavement project on Mihan Lane
- Entered into a voluntary consent order with the Idaho Department of Environmental Quality to progress with required cleanup of City's gravel pit and shooting range
- Three employees completed the Road Scholar program; nine completed the Road Master requirements offered through the Idaho T2 Center
 - In 2009, there were only 12 people that completed the Road Master certification in the State of Idaho

- More than half of Street Staff have reached the highest level of certification
- Procured new paint truck for the striping of streets

Traffic Division

- Completed installation of flashing yellow school zone systems at all Nampa schools
- First installation of LED streetlights at the 16th Avenue overpass
 - 12 lights, with separate service meter, to allow evaluation of cost savings and justification of future citywide installations
- Secured funding for downtown signals upgrade and interconnection project
 - Will address all components of signals at 12 intersections throughout the downtown corridor
 - Benefits include smoother traffic flow, improved air quality, reduced time sitting at stop lights, and safer pedestrian movement
 - Flashing yellow arrows and protected left turns will be installed at a later date
- Secured financing through Safe Routes to School to update all school crossings with high visibility thermo plastics
- Negotiated new cooperative agreement for signal maintenance with Idaho Transportation Department
- Significant channelization and safety improvement project at one of the City's highest accident intersections, Yale and Davis

Vehicle Maintenance

- Evaluated radio options for public works emergency preparedness needs
 - Assisted with procurement and performed installation of radios, base stations and antennas in various Public Works Divisions
 - Installed articulated frame ducting to capture and evacuate vehicle exhaust
 - Purchased equipment and software to update vehicle control modules for the most current programming
 - Statistics
 - Currently service over 500 units
 - Work Orders Completed

Preventive Maintenance	989
Repairs	1,447
Tune-Ups	59
Set-ups	145
- | | |
|-------------------------|-------|
| Total Vehicles Serviced | 2,640 |
|-------------------------|-------|

Wastewater Division

- The following projects were completed:
 - Emergency repair of primary wastewater main at plant facility
 - Sewer main removal and installation of Fargo Life Station
 - 4,800' sewer line replacement on 11th Avenue North Ext., between the freeway and 10th Street North
 - 2,000' sewer line rehabilitation on Nectarine from East Florida to Indian Creek
- Completed acquisition of screwsucker pump for use throughout the wastewater utility for solids handling

- Completed wastewater treatment capacity study
 - Identified an additional 4 million gallon per day (nearly 30%) increase in capacity through minor operational improvements
- Izzy Pina, received Southwest Idaho Collection System Operator of the Year award
- Completed construction of Primary Digester No. 3
 - Over \$8M, 880,000 gallon digester project
 - Includes new digester pump complex and boilers
 - Created complete backup power system with three new 800kw diesel generators
 - Total project completed with less than 2% change orders
 - Wastewater facility now meets EPA requirements for redundancy of solids handling

Water Division

- Hired new Water Superintendent, Kim Lord
 - Kim's extensive water treatment and operations experience will lead the City's Waterworks Division well into the future
- Replaced chlorinators in several domestic wells
 - Improves overall effectiveness and reliability of disinfection process for water system
- Completion of South Reservoir Booster Station
 - Provides improved water and fire flow capacity for upper zone
- Well Improvements Projects
 - Well 3 abandonment
 - Well 4 rehabilitation
 - Well 12 VFD replacement and upgrade
 - Well 11 VFD improvement and chlorination upgrade
 - Victory Road booster station site acquisition

Planning Department

- **Subdivision Final Plats.** A total of **2** subdivision final plats were recorded during 2010 providing an additional **38** lots for construction within the City of Nampa.
- **Vacant Residential Subdivision Lots.** At the end of 2010 a total of **1,436** recorded residential subdivision lots were vacant and available for new home construction within the City of Nampa.
- **Annexation.** The total area of all lands annexed into the City of Nampa during 2010 was **114.35** acres or **.18** square miles.
- **Planning & Zoning Requests:** A total of **89** planning & zoning applications were being processed through the Planning Commission and/or City Council by the end of December 2010: **33** Conditional Use Permits, **4** Special Exception Permits, **6** Zoning Changes, **7** Zoning Variances, **1** Annexation of 68 lots into City Limits, **7** Street or Easement Vacations, **6** Preliminary/Final Subdivision Plats, **16** Preliminary/Final Subdivision Plat Extensions, **1** Comprehensive Zoning Code Amendment, **2** Comprehensive Plan Amendments, and **6** Building & Site Design Standards Reviews.
- **Nampa 2035 Comprehensive Plan and Financial Analysis:** Approximately one year ago, city planners began gathering public input about the major concerns, needs, and community vision to be included in the city's Comprehensive Plan. We began by meeting with various local and state agencies, neighboring cities, Canyon County, non-profits, and utility providers. In 2010 the city held 3 public meetings and a workshop attended by about 90 residents and stakeholders. Listening stations were conducted at the Civic Center, Library, Karcher Mall, Recreation Center, and College of Western Idaho. Participants reviewed area maps, recommend projects and needs, and asked questions. A committee representing residents, business owners, various interests in the development community, and the educational sector, were appointed to guide the construction of the comprehensive plan. This group has met twice a month over the past year to learn about existing

issues and to craft the plan. The draft document will be ready for review and approval by the city in April. Public input has been instrumental to help guide the city in establishing priorities now identified in a newly created Strategic Plan. This plan will help us to put limited resources towards the things that matter most to the people of Nampa. It will also help the city plan for ongoing costs of services and capital needs to ensure sustainability.

- **Code Amendments:** Several amendments to the zoning ordinance were in process to be completed in early 2011 which clarify and update the code as follows: **1)** Adding, deleting or amending definitions for Accessory Building; Accessory Dwelling (Residential), Attached; Accessory Dwelling (Residential), Detached; Accessory Structure; Bed and Breakfast; Boarding House; Bulk Requirements; Caretaker Unit; Condominium; Congregate Residence; Drug Paraphernalia; Drug Paraphernalia Store/Headshop; Dwelling, Single-Family; Family; Grantor; Mobile Food Vendor; Model Home Office; Nonconforming Building Use; Nonconforming Land Use; Nonconforming Use; Nonconforming Building/Use/Situation; Reside; Permittee; Temporary (Seasonal) Fireworks Stand; Temporary Residence; Transient Merchant; Transient Merchant Facility; and Vendor Cart. **2)** Clarifying conflicts with ordinances or approval conditions. **3)** Clarifying certificate of occupancy requirements. **4)** Clarifying lot area exceptions, principal buildings and uses and number of accessory buildings allowed, general setback exceptions and permitted intrusions into required yards, setbacks for structures and parking or landscape features, relocating swimming pool provisions in the code, and clarifying required lot splitting procedures. **5)** Clarifying provisions relating to electric fences. **6)** Repealing current provisions and reenacting updated provisions applying to miscellaneous and temporary and transient uses, including: Transient Merchants; Mobile Food Vendors; Seasonal/Holiday Sales; Off-Site Sales Events; Job Hiring and Contractor Trailers/Shacks; Subdivision Homes Sales Offices; Fruit/Vegetable Vehicle Sales or Stands; Temporary Outdoor Amusements; Storage/Overflow Containers; Concrete Batch Plant, Asphalt Plant, Stone Crushing and/or Processing Operations; Temporary Residences; Temporary Animal Pens, Kennels, Enclosures, Runs, etc.; Temporary Placement of RV's and Similar Vehicles; Drop-Off Recycling

Collection Containers and/or Sites; Temporary Gravel Parking Lots; Coffee/Snow-Cone/Smoothie Shacks and Similar Facilities; Service Oriented Businesses or Service Based Extensions of Permanent Businesses; Additional General Regulations Pertaining to Temporary Uses and/or their Establishment and Operation; Regulation(s) Exceptions Allowances For Temporary Uses; Classifying Unidentified Temporary Uses; Temporary Use Permit Submittal Requirements and Review/Issuance Procedures; Fees and Refunds; Sign and Advertising Regulations for Temporary Uses; Appeals of Temporary Use Permit Approvals, Conditions or Denials; Revocation of Temporary Use Permits; and Enforcement. **7)** Adopting new provisions for animals running at large. **8)** Adopting new provisions for relocated residential buildings. **9)** Adopting new provisions for storage of certain vehicles and equipment in residential districts. **10)** Allowing Special Exception Permit procedures to be used to consider allowing unlisted land uses. Adding listings for Accessory Dwelling Attached, Accessory Dwelling Detached, Bed and Breakfast, Assisted Living Center/Home and Retirement Home, and Swap Meet Facility/Yard. Deleting listings for Boarding or Rooming Houses. Updating control listings for Animals, agricultural, including apiaries; Dwelling, condominium; Dwelling, congregate residence; Dwelling, multiple-family; Dwelling, single-family attached, 2-unit, zero lot line; and Daycare/day nursery. Adding a note stating a size control for accessory buildings. Updating and clarifying several of the use listing titles. **11)** Clarifying nonconforming uses to include the physical improvements on a site. Clarifying that if a nonconforming mobile home is to be replaced it is to be the only principal residential structure on a lot/parcel. Clarifying what constitutes the nonconforming use of land in relation to site improvements or conditions/situations that are either lacking or non-conforming. **12)** Repealing current detached accessory structure provisions and reenacting updated provisions. **13)** Clarifying provisions for property area, width and yard requirements (for the RD, RML, RMH, and RP zones). **14)** Clarifying setback provisions for the BC zone. **15)** Clarifying determination of adequacy procedures for screening of exterior storage in IH zones. **16)** Correcting reference from chapter to title for parking area design. **17)** Changing off-street parking design permits to site design permits and updating and clarifying procedural and design requirements, and providing criteria for the exemption of

certain permanent parking lots to required improvements. **18)** Eliminating subsection A3 for the Community Business District special parking provisions. **19)** Deleting the “informational purposes only” paragraph for sign allowances. **20)** Clarifying open space requirements for planned unit developments. **21)** Deleting PUD overlay terminology, as PUD’s are now zoning permits and not zoning overlays. **22)** Adding provisions regarding any covenants, conditions, restrictions that are in conflict with the zoning ordinance or the conditions of approval for a property. **23)** Updating subdivision plat recording provisions and clarifying that right-of-ways properly subdivided and platted need not be vacated in order to be re-platted. **24)** Amending the districts where RV Parks are prohibited to include the DV, DB, and DH zones and clarifying the zones and procedures where RV Parks are allowed as a conditional use. **25)** Updating and clarifying the general scope of landscaping requirements. **26)** Updating and clarifying corridor buffering requirements and allowable exceptions.

Department of Building Safety & Facilities Development

The Department of Building Safety & Facilities Development greatest accomplishment in 2010 resides in our contributions to the final development, bidding and contract execution of the largest building construction project in Nampa’s history, which is the Hugh Nichols, Public Safety Building. It was our initiative that the City Council executed a resolution providing that all new City of Nampa facilities be LEED certified and the first project we’re doing is certainly a LEED “Silver” may possibly be certified as “GOLD” when the project is completed.

Building Safety is pleased to report that 2010 has shown signs of recovery as it relates to building construction overall, with the improvement we hope that 2009 was where we hit bottom and things will only improve in the years to come. Building construction values in 2010 will total close to \$65,000,000, which is up from \$50,000,000 in 2009 or a 30% increase in activity. Single family dwelling construction went from 73 units in 2009 to 130 units in 2010, which is a 78% increase in construction activity.

Our Building Safety Division continues to be the catalyst that focuses the various development services interests throughout the City in an effort to make Nampa the place to go when it comes to new development and new business. This is very important when it comes to attracting businesses, which enhance our tax base and provide jobs for our citizens. An example of this cooperative effort is our recent work with one business. We were able to quickly position our staff to work with the owner to provide the code required fire flow to allow the development to move forward. Without this fast action we could have lost a number of good paying jobs.

Last year Building Safety used a portion of the Energy Efficiency and Conservation Block Grant monies to hire a full-time Energy Specialist to work with the residential homebuilders to implement new energy code requirements. Governor Otter signed a pledge for Idaho to adopt and implement Energy Codes that will ultimately result in very significant energy conservation. The changes are not painless and required technical changes to the industry in terms of planning, engineering and installation of residential heating and cooling systems. We are happy to report great success with the contractors in our area. Nampa continues to be the leader in energy efficient construction with the help of this program.

We are excited and motivated to help Mayor Dale get our community back on track with sustainable growth. Our biggest contribution will be to maintain Nampa as the city with the best customer service in Idaho and the friendliest people to do business with. We also strive to make our Cities' building stock the most energy efficient and best maintained in the State.

Our Facilities Development operation continues to do more with less when it comes to Nampa's 570,000 square feet of buildings, which have benefitted from improved energy efficiency measures, enhanced life safety systems and a progressive preventative management plan.

A few examples are as follows:

By working with Idaho Power we were able to upgrade the lighting systems within the Nampa Recreation Center. This made a drastic improvement in the overall lighting and provided an estimated annual savings of over

\$37,000 and an annual KWH savings of 538,684! According to Idaho Power the savings alone is enough to power over 40 houses for an entire year! Additionally, we've upgraded the lighting throughout the Police Training Facility, the west side of City Hall, the Library and we have approved complete lighting upgrades for Water Works, Streets, and the remaining portion of City Hall. Combined these projects will save over 260,000 KWH per year. This results in a savings of over \$18,000 annually.

The City was able to obtain federal stimulus funding through the American Recovery and Reinvestment Act, (ARRA). With Council approval, the City of Nampa entered into an agreement with McKinstry, as the City's Energy Service Company. We began an intense and in depth energy audit of the City's three largest energy consumers, the Idaho Center, the Nampa Recreation Center, and the Civic Center. We have been able to identify numerous energy efficient improvements and critical building and equipment needs for each facility.

Facilities has overseen the upgrade and replacement of heating and air conditioning (HVAC) units at the Family Justice Center, Vehicle Maintenance, Library, and Civic Center. We are installing energy efficient units that utilize new technology to capture the highest energy efficiencies for maximum occupant comfort and savings to the City budget.

Utilizing Idaho Power energy efficiency rebates we have continued to expand our building automation systems to incorporate the highest building and energy efficiencies.

Our Custodial Services cares for over 150,000 square feet of building space. Facilities Development provides professional level custodians that are cross trained to provide building maintenance and repairs to meet the ongoing requests and needs of our customers. Our program encourages the use of environmentally safe cleaning products and a standardized cleaning process. Facilities works diligently with our vendors to find cost saving solutions for everyday needs.

Facilities Development receives processes and executes approximately 400 work requests annually and continues to provide the link to provide

administration of contracts, services, and project management. Through our standardized processes and vendor relationships we are able to take care of problem or projects needs throughout the City.

Facilities Development looks forward to the completion of the Hugh Nichols, Public Safety Building and we're eager to move our green cleaning operation into what will be the City of Nampa's first Leadership in Energy and Environmental Design, (LEED), building. This building will be a symbol of perseverance to not only the City employees but the citizens as well. We look forward to the task ahead of maintaining our new building and holding it to the highest standards of cleanliness.

Nampa Parks & Recreation Department & Divisions

Nampa Recreation Center

NRC Accomplishments

The Nampa Recreation Center has dug deep this past year to ensure that despite a poor economy, our community's recreation center has been able to offer new and diverse opportunities for all of its citizens.

NRC Scholarship Program

The Nampa Recreation Center's Scholarship Program continues to be a successful method of helping those individuals and families who need extra support. The committee has lived up the program's mission of "encouraging healthy lifestyles within all socioeconomic groups and ages by providing financial assistance in part or whole to community members who illustrate they have a circumstance or financial need to participate in exercise, wellness, and leisure activities." The work that is accomplished is so rewarding that we've had zero turn-over in committee members.

This year the NRC Scholarship Committee saw an increase of applications for scholarship when compared to last year. In total, 362 scholarships were awarded equaling \$21,433.35 in assistance for FY 2010.

Honoring Nampa's Service Families

This past year has seen an increase of military deployments for many of Nampa's citizens. As we have in the past, the City of Nampa offers free

NRC family memberships to service families in all branches of the military who are deployed to war regions. In FY 2010 39 complimentary military memberships were awarded to Nampa families totaling \$24,830.00 in services.

Improvements to the NRC

Functional Training is all the rage in the fitness industry today and the Nampa Recreation Center has greatly increased its offerings in both equipment and training for its patrons. Functional training features techniques where participants utilize motion, both weighted and non-weighted, to build muscle and core strength. Kettlebell skill classes has been added to our offerings as well as many new pieces of functional training equipment such as a TRX system, heavy ropes, and glides, etc.

Zumba cardio fitness classes are still very popular. With interest in this format so high, the NRC became the first and only facility in Idaho to offer Aqua Zumba. Aqua Zumba brings Latin dance-based movements and music, used to increase cardio vascular endurance and shed pounds, to the pool. The combination of water and waves increase resistance and give participants a fun new way to work-out.

NRC Figures

FY 2010 memberships sold = 5,359 (representing approximately 13,500 members)

FY 2010 NRC admittance = 424,559 (not counting program admittances)

Parks

- Power for Dog Park for future restroom and submersible pump for water issues
- Installed playground at Lakeview Park by the pool with money from Healthy Nampa Health Youth.
- Installed play toys and handicap access at Maple Grove for the physically challenged

- Finished BMX Track at Lakeview Park with all volunteer work and had an opening on Play Day in September
- Had 17 Eagle Scout projects and 13 Community Service projects
- Received a \$2500 grant from Home Depot for Playful City USA materials to do numerous projects at Lakeview Park with over 80 volunteers for Playful City USA Day in September. Projects included benches, dugouts, paint for both restrooms, painted amphitheater and Rose Garden trellis
- Refurbished infields at Skyview and West Park 4-plexes
- Designed and installed landscaping at roundabout at Greenhurst and Happy Valley
- Installed sprinkler system and landscaping for Lloyd's Square and new downtown library parking lot.
- Upgraded all electrical outlets at Lakeview Park
- Removed landscaping on Northside Blvd and added perma bark because of overgrown shrubs and old sprinkler system to save on maintenance
- Parks was awarded a grant from the Department of Lands in the amount of \$91,013 to removed and prune hazardous trees throughout the city of Nampa. This funding paid to remove 129 trees and prune 76 trees in our city right of ways and parks
- In addition, we planted over 272 trees, 160 in the park system and 112 in right of way areas.

Recreation Division

- Increased Youth Baseball by 33%
- This year the City of Nampa was named Playful City USA for the third consecutive year. Playful City USA is a national recognition program

honoring cities and towns across the nation committed to taking action for play.

- Focused on Private/Public sponsorship to aid in the development of youth and adult programs
- Held our 3rd annual Pooch Party expanding it with a walk and raised over \$8,000 for the Nampa Dog Park.
- The Parks & Recreation Department once again hosted the Junior Olympic Idaho State Softball Championship in 2009. This tournament draws people from all over the state to generate economic activity and show off the beautiful city of Nampa.

Centennial Golf Course / Ridgecrest Golf Club

- Awarded seven \$1,000.00 College Scholarships through the Mayor's Golf Tournament to local youth.
- Increased Junior Golf opportunities with Family Fun Nights, Junior Clinics and Leagues.
- Hosted 51 outside events Ridgecrest
- Hosted 60 outside events at Centennial
- Jim Brown, John Lewis, and Tim Bensley raised over \$3,000.00 for the Make-A-Wish Foundation by playing 100 holes of golf each in one day.
- Centennial Golf Course had 34,957 rounds of golf played in 2010
- Ridgecrest Golf Course had 32,464 rounds of golf played in 2010
- Improved course conditions at both facilities.

Cemetery

- Continued to update cemetery web site, which include links for all veterans buried with in Kohlerlawn.
- Installed decorative benches throughout East side cemetery.

- Performed 92 burials.
- Completed herbicide application in a timely manner.
- Purchased Niche Wall, existing Niche Wall is almost completely sold.
- Planted additional trees Section U.
- Paved Section U roadway.
- Installed decorative waste receptacles throughout cemetery.
- Service group painted old cemetery buildings and bridges on East side cemetery.

Economic Development Department & Divisions

- 31 out of state opportunities submitted
- 13 site visits from out of state companies (more than 2x last year)
- 7 out of state marketing trips
- 20 local business visits

Notable Business Expansions

- Sorrento Lactalis completed its \$50 million whey dryer expansion project
- Transform Solar began its pilot production in Nampa and is gearing up for full production
- Stevens-Henager College opened its Nampa location
- Regal Theaters opened the new Edwards Stadium 12 cinemas at Nampa Gateway
- Winco Foods began a major expansion, New Hastings Books and Video store announced
- Many new shops and restaurants open in downtown, Karcher Mall, and Nampa Gateway

Community Development

- 18 Houses with 330 volunteers participated in Brush Up Nampa
- 80 houses with 1127 volunteers participated in Rake Up Nampa
- 19 families became New Homeowners (12 were NSP homes)
- 18 foreclosed houses have been rehabilitated under the Neighborhood Stabilization Program
- 3 households were made safe through assistance from our critical needs repair program

Nampa Development Corporation

The NDC just signed an agreement with a developer to construct an 80,000 SF professional office space and will employ approximately 300 people. The estimated wages for the jobs is \$30,000 - \$300,000. The project is on the corner of Midland and Cherry, just north of Costco. NDC will do a developer reimbursement up to \$325,000 for infrastructure costs and building permit fees over a five year period.

Code Enforcement Division

The Code Enforcement Division is continuing its efforts to encourage maintenance and improvement in our residential neighborhoods. City staff is making stronger efforts to track properties that are in the foreclosure process and insure that exterior yard maintenance is handled.

In an effort to improve the appearance of our city, the Code Enforcement Division mailed out hundreds of informational brochures explaining the City's ordinances for nuisances and weeds, and asking property owners/tenants to cut weed lots, remove debris and dysfunctional transportation. Our division has also developed many handouts, brochures, and door hangars to assist in educating the community on the City's ordinances and regulations, along with contact information for gaining assistance.

The Code Compliance Officers performed over 14,000 inspections this year on various properties throughout the City of Nampa in an effort to assist

residents, tenants, and business owners in achieving full code compliance, of which the majority was accomplished through voluntary code compliance. This number **increased** by over 2,000 from 2009.

Our Parking Enforcement section within Code Enforcement has worked with many of our local businesses in the downtown corridor and local residents within our community to help improve parking access, availability, and traffic safety. We gained two new lots within our downtown core, the library lot and Lloyd's Square. In addition, we re-numbered all of our leased spaces within the lots and installed an automated parking pay station in our first ever "pay daily" lot.

During 2010, Code Enforcement worked with various volunteer groups to again complete over 32 clean-up projects for the elderly and/or disabled, united with many organizations, businesses, and residents during the City's annual Rake-Up Nampa, Brush-Up Nampa, and Tire Drive events. Everyday, the compliance team gives their hearts and souls in looking for ways to assist the residents and businesses within Nampa.

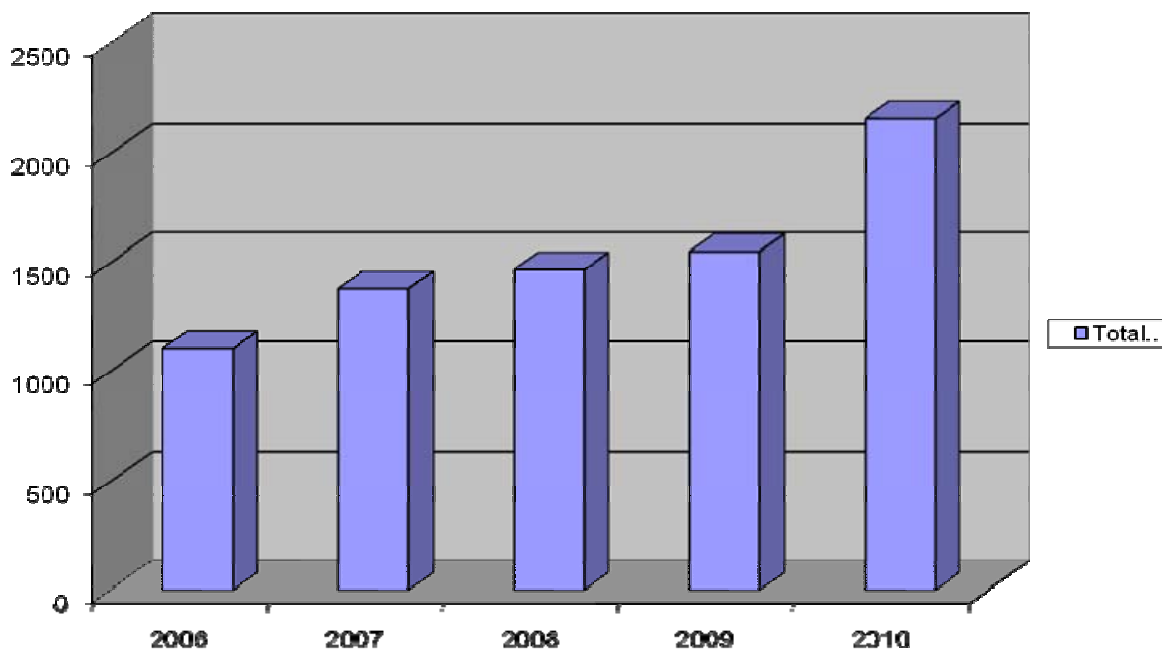
Family Justice Center

Look what a GREAT job the City of Nampa is doing taking care of victims in our community. Thank you Nampa for caring so much about victims of domestic violence, sexual assault and child abuse. We are making a difference and saving lives!

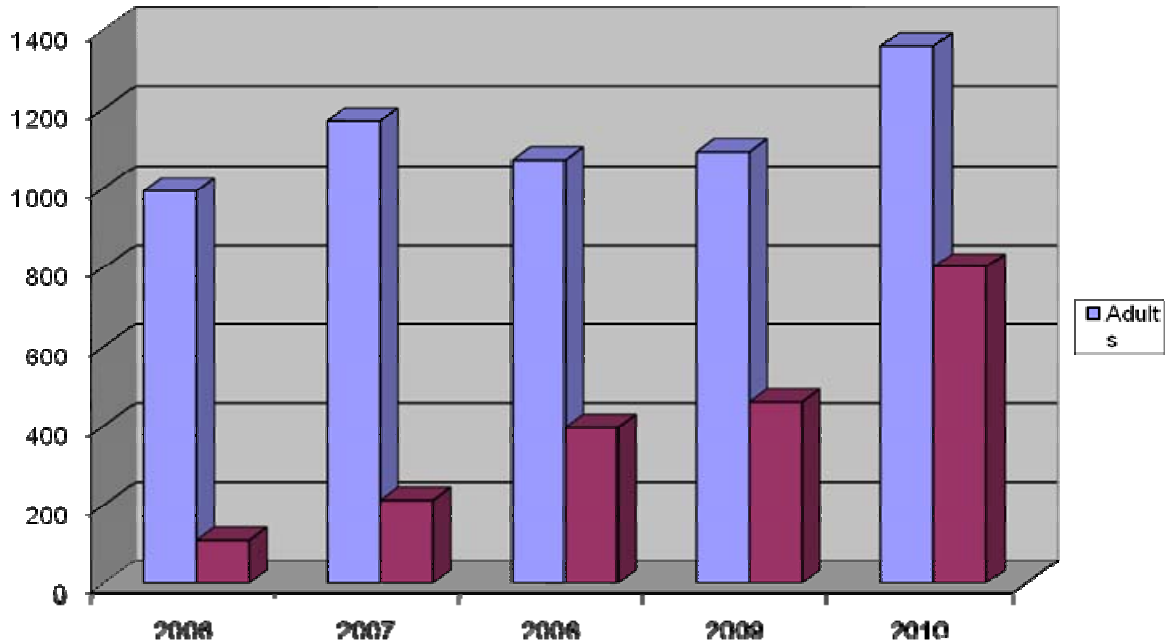
- Intakes completed in 2010 (women and children)—2161. This is a 28% increase over last year.
- The Nampa FJC celebrated 5 years of operations on November 30th and had our biggest year in the number of clients and services we provided to victims of abuse. Both adult and children
- The FJC provided 3127 SERVICES to victims of abuse in 2010
- The FJC logged 724 volunteer hours. This equates to a \$13,213.00 savings in personnel costs needed to help run the FJC.

- The FJC was awarded a CDBG grant to renovate an additional 2500 sq. ft and expand our children’s center and offer more services to abused children. Services such as counseling, forensic interviews, teen groups, healthy relationship classes, a learning lab among other activities are planned for the Center in 2011.
- Client comments
 - “Thanks so much! I cannot even begin to tell you how grateful I am to you and the FJC and the assistance, support, encouragement and practical friendship you have been to me and my girls”.
 - “I hit the jackpot by finding this place”
 - “This place has made such an impact in my life”.
 - “If you were not helping me I probably would go back to him because I would not know how I could take care of myself and my children”.

**Nampa Family Justice Center
2006 - 2010 Total Intake**



**Nampa Family Justice Center
Yearly Intake Adult vs. Child**



Library

Significant events of the year -

- Public access internet computers were updated in Feb.
- Karen Ganske, 30 year employee retired in March.
- The local history collection was refocused from Northwest US Regional to Southwestern Idaho.
- Mark Rose was hired and started work in April.
- Shelving units that fell away from the wall have been repaired.
- The library parking lot was completed and the ribbon cut in October.
- Shelving backlogs were eliminated and efficiencies developed to eliminate most sorting shelves.

- Library management team was reorganized moving page functions into circulation, replacing the departing assistant director with an administrative manager, and adding a part time volunteer coordinator.
- A change in our media security system has offered a number of opportunities to improve the functional quality of the library. When you visit you will find more space in the entry area and our movies and reading room.

Statistics for the Year -

- Circulation 687,252 total for year
- Books, DVDs, CDs 144,146 items available, 8,830 are new
- Customer Visits 26,151 average visits each month
- Reference Questions 18,863 questions answered
- Computer Use 31,907 individual sessions on 16 public access computers
- Programs & Attendance 326 programs drew 23,316 attendees

Nampa Civic Center

The Nampa Civic Center highlights for 2010:

1. Celebrated our 20th anniversary May 2010!
2. The fountain & public art work was refurbished into a lovely garden with a water feature with urban renewal funds.
3. Occupancy rates stayed consistent through the year:
 - Brandt Auditorium Occupied 83%
 - Major Banquet Rooms Occupied over 70% of the time.

4. Something interesting to note that our ticket buyers for the Performing Art Series are primarily from out of town! The statistics are:

Nampa	36%
Caldwell	9%
Eagle/Meridian/Kuna	15%
Boise	29%
West Idaho/OR	11%

The hope is that they are purchasing dinner before a show or buying some gas before they head home.

5. We had over 1,000 events with 182,000 in attendance.

16 Conferences
3 Conventions
73 Trainings

6. We were able to confirm 848 hotel nights were booked because of events at the Civic Center.

In summary, we have been able to continue to provide the community with an opportunity to gather at the Civic Center by being creative and innovative with resources and staffing.

Information Technology Department

1. Implementation of a new Asset Management System (NexGen)
2. Implementation of a new Human Resources Information System (UltiPro)
3. Record number of calls/helpdesk tickets processed (More than 8,000 tickets and 12,000 calls)
4. Cellular Phone audit resulted in savings across all departments/divisions of more than \$15,000 annually.
5. Updated Backup system to ensure all public records and public safety data is protected with greater than 98% reliability.

6. Updated City Email system to fix ailing system and position the city for growth.

Finance Dept

No matter what the economy is, citizens want responsive and responsible government. And really these tough economic times are no different than any other time; in that citizens need to have confidence that their tax dollars are being used wisely to ensure that the City is moving in a beneficial direction. Our Finance Dept. seeks to increase that confidence. As an example, for the 29th consecutive year the Government Finance Officers Association has awarded the City of Nampa the Certificate of Achievement for Excellence in Financial Reporting that comes as a result of full and transparent reporting. This award reflects the story of our year-to-year history.

We also know that confidence includes reliable messages for the future, too. It is just as important to establish projections for the future that accurately guide current decisions. It is good to know that our projections for revenues in 2010 were within 1% of actual receipts and at the same time expenditures were less than budgeted by 2.5% or \$1 million in the General Fund. Because of declining revenues in other areas like golf and the Rec. Center, adjustments in budgeted expenditures were made throughout the year so that reserves were not used unwittingly or inappropriately. This speaks to the fiscal responsibility demonstrated by all city employees.

In 2010 the City strategically decided to self-insure for Unemployment Insurance and Workman's Compensation Insurance. Rather than experiencing dramatic increases in premiums from state-funded insurance plans, these measures are also saving Nampa tax payers money since the City has had no increase in these premiums.

You can find our annual audited financials as well as our weekly check register on-line. The City of Nampa is being fiscal conservative while practicing integrity, responsibility and transparency in reporting.

Mayor's Teen Council

The Nampa Mayor's Teen Council is growing with 70 active members so far this year. One of the goals is to give youth a voice in city government. This year we have youth serving as non-voting members of Planning & Zoning Commission, Airport Commission, Library Board, Historic Preservation Commission, Arts Commission, and voting members of Nampa Dog Park Committee and the Bike and Pedestrian Committee

Nampa Mayor's Teen Council continues to participate in projects to make a difference in the community and now have many groups seeking their help. In November our largest group ever - 43 Teen Council members - raked four yards this year for Rake Up Nampa. The council filled 12 shoeboxes for children through Operation Christmas Child, tied eight quilts to help Warm Up Nampa, went Christmas Caroling at two nursing homes to lift the spirit of residents, and raised \$475 by ringing bells for the Salvation Army. This Christmas they adopted a family of seven (five boys ages 6-18) for Christmas, a family that had never needed help before and was hesitant to ask. The Teen Council provided presents, stockings and Christmas Dinner for this family, along with some essentials like sheets, pillows and towels. Centennial Job Corp partnered with us again, providing a gift card for the family and allowing Sam D'Orazio to prepare a special dinner where we could meet and spend time with the family.

Twenty six Teen Council members and chaperones volunteered as at the Idaho Special Olympic Winter Games in McCall. Because of the Teen Council's years of volunteering for Special Olympics, Special Olympics Idaho asked that a Nampa Mayor's Teen Council member be one of four youth to represent the state at the National Special Olympics Youth Activation Summit in Nebraska during the National Special Olympics Games last summer.

Generosity of local businesses allowed four Teen Council members attended the National League of Cities Conference with the Mayor in Washington DC. They learned more about city government, and spent time lobbying our Congressional leaders. They researched health care, and what was then proposed health care legislation. They wrote and presented a

white paper asking our congressional leaders to take a broader look at the health care system and recommended voting against Obama Care, and the enormous price tag they and their children would have to pay.

Members of the council also held a Flamingo Fundraiser; they were paid to stealthily place a flock of flamingos in yards at night, and were then paid again by homeowners to remove the flamingos. This year they also offered Anti-flocking insurance for those who wanted to avoid the pesky pink birds and their price tag. Through this effort they raised more than \$1700 in their effort to send ten young people to the Association of Idaho Cities youth leadership conference in Idaho Falls. Local businesses provided the scholarships needed to complete the funding for Teen Council members to attend this conference.

The Mayor's Teen Council provided Seat Belt Education in our local elementary schools, designed and painted a mural on a building near the Ridgecrest Golf Course for the Idaho Meth Project's Paint the State event, and designed and built the Mayor's float for Parade America, taking home a first place trophy.

Other civic groups have turned to the Nampa Mayor's Teen Council for assistance. Teen Council members assisted the Kiwanis with their concessions booth the week of the Snake River Stampede, and Teen Council members also helped with the Festival of Trees Gala and Auction to help raise money for Meals on Wheels.

Fire Department

- Total responses by the fire department were up by 1.5% over 2009 with over 7000 total calls for service in 2010.
- Total responses to fire calls were down slightly from 3.1% of our calls to 3.06% of total calls.
- Good news is that structure fires were down over 20% from last year. Structure fires accounted for less than 1% of our total call volume.
- Emergency Medical responses were about the same as last year, representing a little over 67% of our total call volume.

- We averaged 200 hours of training for every line firefighter in the department.
- There were no fire fatalities in the year 2010.

We continue to make headway in reducing the number of False Alarm calls caused by fire alarm systems. Our Fire Prevention Bureau is taking steps to decrease the number of false alarm responses that our department rolls on each year. False alarms put our firefighters and members of our community at risk unnecessarily. When a fire alarm system that is not maintained, malfunctions and sends an alarm to our dispatch center, we put multiple fire trucks out on our streets responding to the alarm. Whenever fire trucks are responding to emergencies, there is a chance that one of them could be involved in an accident. When a fire truck and a passenger vehicle collide, you can guess who is going to experience the most damage and potential injuries. Firefighters and citizens have been killed when fire trucks were responding to what turned out to be a false alarm. Fortunately, we have not experienced any firefighter or civilian deaths or injuries from fire truck accidents. To do our best to make sure that does not happen, our Fire Prevention Bureau requires fire alarm systems to be maintained and serviced annually. We follow up on systems that do not pass the annual inspection. Additionally we follow up on every false alarm call to make sure that the system is in good working order and that any malfunctioning systems are serviced and repaired as necessary. As a result of these efforts, our false alarm responses have gone down nearly 20% from 2009. Last year we were down 10% from the year before that. Our false alarm responses in 2010 were 5.6% of our total call volume.

You might wonder, what types of calls are on the increase? Our service calls are up over 27%. These calls represent a variety of non-emergency services we provide to our community. Examples are smoke or odor removal, assisting our police department in their efforts, assisting invalids, and other public services such as installing smoke detectors and batteries in the homes of our citizens. In 2010, the Nampa Fire Department replaced 649 smoke detector batteries and installed or replaced 288 smoke detectors. Properly installed and maintained smoke detectors save lives and we believe so much in smoke detectors that we willingly provide this

service to our community. This program is funded by donations and grants from local businesses and community members.

Our fire department serves our community in many other ways too. Our members belong to community service clubs and volunteer their time off duty to make our community a better place to live. We have members in the Kiwanis, Lions, Rotary, and Exchange Clubs and others who volunteer time for the Salvation Army, religious organizations, serving as mentors, coaching and officiating youth baseball and the Boy Scouts. We have members who are in leadership positions or serve as board members of various community organizations. Our members volunteer hundreds of hours of their time and donate to charitable causes freely.

Our Fire Prevention Bureau continues to make our community a safer place to work and live. The Bureau reviewed 244 plans in 2010. These include reviews for fire and life safety issues, fire alarm systems, fire sprinkler systems and commercial kitchen hood systems. The Fire Prevention Bureau conducted 1465 inspections including 509 fire sprinkler inspections, 162 Final Certificate of Occupancy inspections, 224 annual fire alarm inspections, 101 day care facility inspections, 165 general fire & life safety inspections, 23 reported hazard inspections and 94 Certificate of Compliance inspections on existing occupancies.

We hosted 83 station tours, visited 94 schools, held 50 public education classes and participated in 16 events where including our 3rd annual open house at our Fire Training Facility. We conducted 5 burn cell fires where the effectiveness of fire sprinkler system were demonstrated, had 26 Fire Safe House tours and taught 21 CPR classes.

We hosted a Point of Distribution (POD) drive-through clinic for Southwest District Health for the second year in a row at Station 5.

In July of this year we dedicated the new 100' aerial platform. Due to the complexity of an aerial apparatus the bid and construction for the aerial started in the spring of 2008 and the award for bid was granted in December of 2008 so from project start to "in service" was a little over 2 years in the making. The 100' platform gave us access and rescue

capabilities that we did not possess before. The new aerial replaced a 1991 75' aerial ladder which could not make access to many structures in our city. As a continued cooperation between Nampa Rural Fire District and the City the MAP fund allowed us to purchase a new engine. We were able to replace our 1982 Pierce Engine with a new Rosenbauer Engine which is now in service at Station 4.

Police Department

2010 was a busy year at Nampa Police Department. We accomplished so much in the past year that I am including only bullet points for consideration to keep it manageable;

- The Nampa Police Department was re-accredited by the Idaho Chiefs of Police Association. This came after a complete rework of the Operating Procedures which took almost one year. Our accreditation confirms that we are using best practices in our Department. One of the reviewers of our Department said this of our Police Department. **“I have been doing site visits for over ten years and Nampa PD was the best and most professional agency I have ever seen.”**
- Our Department joined in regional efforts to locate dangerous offenders by becoming part of the Greater Idaho Fugitive Taskforce (GIFT) operated by the US Marshalls Office. Volunteer officers rotate through a temporary position with the task force.
- Our Department was the first in the region to fully sponsor a church security and safety seminar in May 2010. Ministers and others from all over the western United States attended this free seminar.
- Our Department also hosted a workplace violence seminar in which we invited business owners, managers and workers to come to hear strategies on how to prevent and survive workplace attacks.

- The Nampa Police Department worked in conjunction with the Department of Health and Welfare to find a solution to calls for service at the Idaho State School and Hospital. Clients who were previously jailed for assaults and other crimes are now dealt with by the Restorative Justice Program which provides diversion from the criminal justice system for clients and rewards proper behavior. It has been a very successful program thanks to the work of Sgt. Don Peck of the Nampa Police Department!
- The Nampa Police STEP program worked hard to provide the “Alive at 25” curriculum to youthful drivers. The course is taught by police officers in driving techniques and interactive learning styles to help prevent youth driving injuries. We currently offer more than one class per month on average.
- Through the work of the STEP program, Nampa has seen a decrease of 13% the number of traffic crashes and over 13% decrease in the number of injury crashes.
- Nampa Police joined a joint DUI task force in which agencies pool resources and conduct concentrated DUI patrols in different areas throughout the treasure valley. **In one night** of an operation, the task force took **33 drunk drivers** off the road.
- Anti-DUI driver patrols have resulted in **zero** DUI fatalities and a **19.7% decrease** in DUI crashes in the past year.
- The Nampa Police Department was the recipient of grants to help provide technology like wearable video cameras for patrol officers, patrol vehicles and electronic citation programs. Without the award of these grants, there was no way we could have implemented these improvements.

- In 2010, we formed the Critical Incident Stress Management (CISM) team. This team responds to the needs of police personnel who are subjected to scenes of extreme violence and other critical incidents. The goal of the team is to provide healthy outlets and help for those personnel involved in these events.
- Recently, the patrol shift plan was changed to place more patrol officers on the street at a time, this change also placed four Lieutenants, previously mostly office staff, back on patrol and working with officers and working to prevent crime in one of the four police districts in Nampa.
- In 2010, a member of the Nampa Police Department became the first in our history to finish an intensive course to become a Certified Latent Print Examiner. This allows for quick identification of latent fingerprints in house and not having to rely on another agency to identify a suspect.
- The Nampa Police Detective Division worked to bring a serial rapist, Michael Russo to trial and ultimately garner a conviction in court and a subsequent life term in prison.
- The Nampa Police Service Dogs located 2 explosive devices and 225 pieces of narcotics. They were deployed 206 times to search for suspects and 55 apprehensions were tallied up. There are currently 8 Police Service Dogs in service in Nampa.
- The Nampa Police Child Abduction Response Team (CART) was trained and placed into service. This team of trained personnel is in place to take the lead on missing and abducted kids, providing a concerted and organized investigation method to return the child home quickly.

- Our School Resource Officers continue to teach the Gang Resistance Education And Training (GREAT) to elementary school kids as well as the SMART program which teaches kids to be more active outside rather than inside on a video game for hours on end.
- The Nampa Special Investigative Unit narcotics section seized about 15 pounds of Methamphetamine and 17 pounds of Marijuana, 4 ounces of Cocaine and 2 grams of Heroin from our streets. They have made 35 arrests, are seeking 24 fugitives and are involved in operations throughout the Northwest United States through joint operations with DEA.
- In an effort to decrease the cost of training for our personnel, we have made a great effort to host more classes in Nampa. We have hosted; The Executive Academy, Advanced Traffic Crash Investigation, Line Academy, Inside the mind of a teen killer seminar, Surveillance detection and several others. This not only brings down the cost to our agency for our officers, but also gives motel and restaurants business from visiting agencies.
- The TRIAD volunteer group provided 1666 hours of free service to our community.
- Nampa Citizens Patrol provided 3133 hours of volunteer service to our community.
- The Property Crimes Division of the Detectives handled 931 cases.
- The Persons Crime Division solved the two homicides in 2010, solved the Wells Fargo robbery from 2009 and other high profile cases.

- The Nampa Police Tactical Response Team handled 5 high risk search warrants, 1 suicidal subject call, and 3 barricaded subject calls. The TRT team won the Snake River Challenge SWAT competition in 2010. Our sniper team took second out of 40 teams in a sniper competition in Utah.
- The Nampa Bomb Unit responded to and made safe 12 devices throughout the treasure valley area.
- Officer Kari Seibel of the Nampa Police Department was selected to be the Idaho state Police Officer of the Year 2010 by the American Legion.
- We are proud to have two citizen soldiers from Nampa Police currently in training or deployed. One Army and one Marine.
- With help from the Metro Violent Crime Task Force, the Nampa Northside gang investigation resulted in several key gang members being jailed.
- In an effort to acknowledge employees for good conduct, in 2010 we instituted the Good Conduct Award for all employees. This award is a blue and white ribbon to be worn on the uniform.

Crime Statistics in general

We have seen an increase in property crimes. This is attributable to the poor economy and more risk taking behaviors.

- 7.2% increase in the number of offenses over last year
- Crimes against persons up 2.8% over last year
- Crimes against property up 10.7% over last year

High points

- Crimes against Society down .5% from last year
- 233 narcotics violations arrests, up from 211 last year
- 57 aggravated assault arrests, up from 49 last year
- 55 weapons law arrests, up from 44 last year
- 75 burglary arrests, up from 67 last year
- Our clearance rate is 44.4% up from 41.5% last year