

NAMPA POLICE CRIME AND CRIMINAL JUSTICE SURVEY

Report to the Nampa Police Department: Results of Citizen Survey and Field Interviews Carried Out in 2007



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INTRODUCTION

Experts typically agree that community policing is a journey, not a destination; it represents an overarching philosophy for the delivery of police services, not just a collection of programs. As has been the case in many American police agencies over the course of the past two decade and more, the Nampa (Idaho) police began their efforts towards implementation of community policing in the late 1980's and early 1990's. Unlike many organizations, the Nampa police have undertaken significant steps to plan their actions carefully and have sought outside assistance to implement their community policing philosophy. Among those important steps taken was an intensive and comprehensive on-site organizational and community assessment process conducted in 1999 by the **Western Regional Institute for Community Oriented Public Safety** (WRICOPS), and now this community-wide survey of citizen attitudes and perceptions conducted by Washington State University's **Division of Governmental Studies and Services** (DGSS).

OVERVIEW OF PRINCIPAL SURVEY FINDINGS

- *Nampa respondents express a high level of regard for their police department and officers*

93% trust rating for Nampa Police Department and Nampa officers, compared to 79% for city officials and 83% for local schoolteachers
- *High level of support for community oriented policing exists in Nampa*

94% feel that community policing is the right direction police should take to police Nampa
- *Top Problems Identified by Citizens to be "Community-wide Problems"*

Youth gangs, using illegal drugs, vandalism, traffic, home break-ins, domestic or intimate partner violence, being victimized by violent crimes, and child abuse
- *Top Problems Identified by Citizens to be "Neighborhood Problems"*

Dogs running at large, vandalism, traffic, noise, home break-ins, youth gangs, garbage/litter, drunk driving

- *High level of volunteerism and cooperation with community policing expressed by the citizens of Nampa*

94% of respondents agree citizens must take more responsibility for safety in neighborhoods; police alone can not do it; 87% are likely or possibly likely to volunteer for block watch or neighborhood watch activities; 59% indicate that are “likely” or “possibly likely” to participate in future community policing efforts

- *Low proportion of citizens feel that police services are improving*

While 62% of respondents feel that service has stayed the same over the past couple of years, 9% of survey respondents feel that law enforcement services have gotten worse over the same time period

- *Relatively high levels of satisfaction among those citizens who have been crime victims and among those arrested for crimes*

62% of Nampa crime victims were satisfied with the Nampa Police response compared to 57% in the WRICOPS region; Quality of service was rated as good/excellent by 60% of traffic violators, 71% of those arrested or interrogated, nearly 59% of those reporting a crime and 73% of those requesting police service

- *Nampa Minority and non-Minority residents are remarkably alike in their willingness to help the police and in support for community policing; Minorities are slightly more likely to become involved in community policing efforts that are non-Minorities*

- *Remarkably, Nampa Minority residents have higher trust levels of governmental officials than do non-Minority residents. Minority and non-Minority trust of Nampa police are nearly identical*

- *Major themes commented upon by the citizens of Nampa*

- Community and Individual support and resolve for the difficult job of policing Nampa
- Importance and appreciation of positive community engagement
- Quality of life issues
- Opportunities to correct undesired impressions
- Growth and growing pains in Nampa
- Assorted individual level concerns

**SURVEY CHARACTERISTICS AND COMPARISON NORMS
USED TO INTERPRETE THE RESULTS OF THE
NAMPA SURVEY, 2007**

Nampa Crime and Criminal Justice Survey

Period of Data Collection: Survey conducted in the Summer and Fall of 2007

Methods:	Mail Survey 3 waves (2 follow-up waves) 2 sets of field interviews (convenience samples) of Spanish-speaking and non-Spanish-speaking residents
Sample Characteristics:	1,200 Randomly selected households (408 valid responses received) 120 Latino respondents 120 non-Latino speaking respondents

SOURCE OF COMPARISON NORMS

The Western Regional Institute for Community Oriented Public Safety (WRICOPS) 5-State Regional Survey: Simultaneous three-wave mail surveys conducted in the two principal cities and six smaller jurisdictions in each of the following states: Idaho, Montana, Wyoming, South Dakota and Washington.

Method:	Mail Survey, Fall/Winter 2001/2002 3 waves (2 follow-up waves)
Sample Characteristics:	923 Households responded 100+ surveys collected in each state, within 40 cities, 8 per state

ASSESSING NAMPA POLICE OFFICER PERFORMANCE AND DEMEANOR

	City of Nampa [N = 408]	WRICOPS 5-State Norm [N = 923]
Officer Behavior Perceptions		
[% Agree & Strongly Agree]		
Officers are FAIR	<u>69.3%</u>	<u>62.9%</u>
Officers are COURTEOUS	<u>76.4%</u>	<u>74.5%</u>
Officers are HONEST	<u>64.2%</u>	<u>65.0%</u>
Officers are INTIMIDATING	<u>20.4%</u>	<u>21.8%</u>
Officers treat all people equally	<u>48.5%</u>	<u>42.2%</u>
Officers show concern when asked questions	<u>59.7%</u>	<u>57.9%</u>

***It should be noted that **77.9%** of Nampa residents felt that the media played either little or no role in their opinion formation.

Comparative Level of Trust in Professional Competence

[% of Nampa stakeholders who always or almost always TRUST:]

State Govt. in Nampa	64.6%
County Govt. Officials	62.1%
City Govt. Officials	71.8%
Local School Teachers	77.0%
Local Judges	76.8%
<u>LOCAL POLICE</u>	<u>85.1%</u>

[% of Nampa minority stakeholders (N = 37) who always or almost always TRUST:]

State Govt. in Nampa	70.6%
County Govt. Officials	71.4%
City Govt. Officials	76.5%
Local School Teachers	67.6%
Local Judges	71.4%
<u>LOCAL POLICE</u>	<u>84.9%</u>

ASSESSING NAMPA LAW ENFORCEMENT SERVICES AND POLICIES

	City of Nampa [N = 408]	WRICOPS 5-State Norm [N = 923]
<u>SURVET QUESTIONS</u>		
<i>Level of Service</i>		
% Too High	<u>1.8%</u>	<u>3.3%</u>
% Not Adequate	<u>27.7%</u>	<u>16.9%</u>
<i>Quality of Service</i>		
% Excellent/Good	<u>62.2%</u>	<u>57.2%</u>
<i>Police Presence in my Neighborhood</i>		
% About Right	<u>41.3%</u>	<u>55.7%</u>
% Too Few	<u>48.5%</u>	<u>31.1%</u>
<i>Know Officers in my Neighborhood</i>		
% Yes	<u>13.3%</u>	<u>40.2%</u>
<i>Citizen Self-assessed knowledge of Criminal Justice matters</i>		
% Equal or better than average	<u>76.5%</u>	<u>83.4%</u>
<i>Willingness to help police</i>		
% Very Willing and Willing	<u>67.6%</u>	<u>67.7%</u>
Perceived Outcomes		
<i>Police Services are improving</i>		
% Say services improving	<u>27.9%</u>	<u>45.8%</u>
% Say about same	<u>62.0%</u>	
% Say worse	<u>10.1%</u>	

FEAR OF CRIME

City of Nampa
[N = 408]

WRICOPS 5-State Norm
[N = 923]

SURVEY QUESTIONS

Is the crime rate where you live going up, coming down, or staying the same?

% Crime rate is lessening (i.e., crime is going down)	<u>13.1</u>	<u>33.7%</u>
% same	<u>49.6%</u>	
% worse	<u>39.3%</u>	

Is it safe to walk in your neighborhood in the daytime?

% Very safe and safe	<u>87.9%</u>	<u>95.2%</u>
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Is it safe to walk in your neighborhood at night?

% Very safe and safe	<u>53.6%</u>	<u>77.4%</u>
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CRIME VICTIMIZATION (within last 12 months)

Victim of a crime in last 12 months?

% Yes, a victim (N = 82) (No N = 318)	<u>20.5%</u>	<u>12.7%</u>
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% Reported incident to police (N = 56)	<u>59.6</u>	<u>86.7%</u>
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% Satisfied with actions taken by police (Somewhat or very satisfied)	<u>24.8%</u>	<u>42.8%</u>
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CITIZEN PERCEPTIONS OF CRIME AND DISORDER PROBLEMS

Percent of citizens indicating the topic in question is “a problem” or a “serious problem” in the city in which they live

	City of Nampa [N = 408]	WRICOPS 5-State Norm* [N = 923]
<u>HOW SERIOUS A PROBLEM?</u>		
<i>Traffic problems</i> [Fourth Highest Concern]	<u>72.0%</u>	<u>39.8%</u>
<i>Homes being broken into and Things being stolen</i> [Fifth Highest Concern]	<u>63.7%</u>	<u>54.6%</u>
<i>Being robbed or having purse/wallet taken</i>	<u>28.3</u>	<u>22.1%</u>
<i>Drunk drivers on the road</i>	<u>56.8%</u>	<u>56.0%</u>
<i>Groups of teenagers or others hanging out and harassing people</i>	<u>33.3%</u>	<u>30.3%</u>
<i>Youth gangs are present in my area</i> [Highest concern]	<u>79.8%</u>	<u>27.5%</u>
<i>People using (and dealing in) illegal drugs</i> [Second Highest Concern]	<u>77.2%</u>	<u>63.3%</u>
<i>Vandalism – kids or others breaking windows, writing graffiti, or damaging property</i> [Third Highest Concern]	<u>75.7%</u>	<u>63.6%</u>
<i>Garbage or litter on streets and on sidewalks</i>	<u>59.8%</u>	<u>26.0%</u>

*The norms reflect concerns of citizens in the 40 communities throughout the WRICOPS five-state region in 2001/2002.

PERCEPTIONS OF PROBLEMS OF PUBLIC ORDER AT NEIGHBORHOOD AND CITY LEVELS

	Problem in Nampa	Problem in Neighborhood
Violent Crime	<u>57.5%</u>	<u>8.7%</u>
Noise	<u>34.9%</u>	<u>29.5%</u>
Child Abuse	<u>41.2%</u>	<u>7.7%</u>
Rape/Sex Crimes	<u>33.6%</u>	<u>3.0%</u>
People drinking to excess in public	<u>22.3%</u>	<u>8.2%</u>
Domestic/Partner Violence	<u>60.2%</u>	<u>12.8%</u>
Dogs Running at Large	<u>39.7%</u>	<u>40.4%</u>
Homes burglarized*	<u>63.7</u>	<u>25.2%</u>
People being robbed or mugged	<u>28.3%</u>	<u>5.2%</u>
Drunk drivers on the road	<u>56.8%</u>	<u>17.6%</u>
Groups of teens hanging out and harassing people	<u>33.3%</u>	<u>13.9%</u>
Youth Gangs are present*	<u>79.8%</u>	<u>22.2%</u>
People using illegal drugs*	<u>77.2%</u>	<u>20.3%</u>
Vandalism*	<u>75.7</u>	<u>34.9%</u>
Traffic Problems*	<u>72%</u>	<u>40.5%</u>
Garbage/Litter	<u>40.1%</u>	<u>19.8%</u>

NOTE: Perception of crime and disorder problems are much more negative for the city as a whole than they are for the particular neighborhood in which respondents reside. This is the case of the grass not being greener on the other side of the fence.

* Top five concerns appear in **bold print**.

SUPPORT FOR COMMUNITY ORIENTED POLICING INITIATIVES IN NAMPA

Need for citizens to Co-Produce Public Order

Question: *I think citizens need to take more responsibility through programs such as Neighborhood Watch for the safety of their neighborhoods. More police alone can never solve the problem of crime.*

	City of Nampa [N = 408]	WRICOPS 5-State Norm* [N = 923]
% Disagree	6.4%	6.8%
% Agree	93.6%	93.2%

Need to hire more police officers to do Community Oriented Policing

Question: *I think the city should hire more police officers doing community oriented policing even if other essential services have to be cut*

	City of Nampa [N = 408]	WRICOPS 5-State Norm* [N = 923]
% Agree	50%	21.5%
% Disagree	50%	78.5%

Overall support for Community Oriented Policing

Question: *Community policing sounds like the direction all police will have to take if we are to reduce drugs, gangs and crime*

	City of Nampa [N = 408]	WRICOPS 5-State Norm [N = 923]	Nampa Minorities [N = 37]
% Agree	94.0%	81.1%	94.0%
% Disagree	6%	18.9%	6.0%

SOCIAL CAPITAL ASSESSMENT

Estimating Levels of Social Trust and Civic Engagement

Strength of Neighborhood Attachments/Neighborhood Mutuality and Trust

	City of Nampa [N = 408]	WRICOPS 5-State [N = 923]
<i>In your neighborhood, do:</i>		
Neighbors help one another	56.7%	67.9%
Neighbors go their own way	43.3%	32.1%
 <i>Do you consider your neighborhood:</i>		
A real home	77.9%	77.4%
Just a place to live	22.1%	22.6%
 <i>How often do you talk with neighbors?</i>		
Daily	18.1%	17.2%
1 – 3 times per week	43.7%	51.4%
1 – 3 times per month	20.1%	19.9%
Less than once per month	18.1%	7.4%

Neighborhood Mutuality and Trust

<i>When you do a favor for a neighbor, can you trust the neighbor to return the favor?</i> [Always, nearly always, most of the time]	74.4%	85.8%
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Nampa Citizen Willingness to Participate in Community Policing

<i>Desire more information on community policing</i>	50.1%
<i>Likely to become more involved in the future</i> [Possibly and likely]	59.4%
<i>Willing to help improve the quality of life in your neighborhood</i> [% Very Willing and Willing]	68.6%

ASSESSMENT OF MINORITY RESPONDENTS ATTITUDES TOWARDS COMMUNITY POLICING

	Nampa Minority	Citywide
<i>Please indicate your opinion of the LEVEL of service provided by the Nampa Police Department [% About Right]</i>	52.8%	55.7%
<i>Please indicate your opinion About the QUALITY of service Provided by the Nampa Police Department [% Good and Excellent]</i>	55.6%	62.6%
<i>Do you know any Nampa Police Officers working in the area where you live? [% Yes]</i>	22.2%	13.3%
<i>Nampa Police Officers are: [% Agree/Strongly Agree]</i>		
FAIR	64.7%	70.0%
COURTEOUS	67.6%	77.3%
HONEST	52.9%	65.1%
INTIMIDATING	35.3%	19.2%
TREAT ALL CITIZENS EQUALLY	25.7%	51.1%
SHOW CONCERN WHEN ASKED QUESTIONS	47.1%	61.5%
<i>Willingness to help the police? [% Willing and Very Willing]</i>	66.7%	67.9%
<i>Likely to become involved in Community Policing Efforts [% Possible and Likely]</i>	69.2 %	58.4%
<i>Community Oriented Policing sounds like the direction all police will have to take if we are to reduce drugs, crime, and gangs [% Agree]</i>	94.3%	94.4%

Nampa Community and Neighborhood Problems by patrol area

Problem in Nampa	Area 1 N=35	Area 2 N=154	Area 3 N=85	Area 4 N=121
People's homes being broken into and things being stolen NAMPA	9.09%	14.97%	12.50%	23.68%
People being robbed or having their purses/wallets taken NAMPA	6.06%	4.79%	5.19%	6.96%
Domestic/intimate partner violence NAMPA	9.38%	18.49%	18.18%	22.12%
Dogs running at-large NAMPA	9.68%	12.41%	5.13%	14.41%
Drunk drivers on the road NAMPA	15.15%	19.18%	19.23%	16.67%
People drinking to excess in public NAMPA	0.00%	6.85%	2.60%	4.42%
Groups of teenagers hanging out and harassing people NAMPA	9.09%	8.84%	5.19%	8.85%
Youth gangs are present NAMPA	33.33%	43.24%	45.00%	52.63%
People using illegal drugs NAMPA	33.33%	42.47%	46.84%	53.57%
Vandalism NAMPA	15.15%	36.05%	32.91%	32.74%
Rape/Sex crimes NAMPA	6.06%	8.90%	6.49%	10.53%
Child abuse NAMPA	3.03%	13.01%	12.99%	14.91%
Noise NAMPA	6.06%	5.48%	7.69%	13.27%
Traffic problems NAMPA	21.21%	32.19%	40.51%	35.09%
Garbage/Litter NAMPA	9.09%	7.53%	6.41%	12.39%
Violent crime NAMPA	15.15%	22.60%	19.23%	23.01%

Problem in Neighborhood	Area 1 N=35	Area 2 N=154	Area 3 N=85	Area 4 N=121
People's homes being broken into and things being stolen NEIGHBORHOOD	3.13%	2.86%	4.11%	7.08%
People being robbed or having their purses/wallets taken NEIGHBORHOOD	3.13%	0.71%	2.70%	0.89%
Domestic/intimate partner violence NEIGHBORHOOD	0.00%	2.88%	2.78%	5.31%
Dogs running at-large NEIGHBORHOOD	5.88%	9.79%	12.16 %	15.52 %
Drunk drivers on the road NEIGHBORHOOD	3.13%	4.96%	4.11%	5.41%
People drinking to excess in public NEIGHBORHOOD	0.00%	2.84%	0.00%	4.50%
Groups of teenagers hanging out and harassing people NEIGHBORHOOD	3.13%	1.42%	2.78%	1.79%
Youth gangs are present NEIGHBORHOOD	6.45%	6.38%	4.11%	10.62 %
People using illegal drugs NEIGHBORHOOD	6.25%	4.23%	6.76%	13.91 %
Vandalism NEIGHBORHOOD	6.25%	5.76%	8.22%	8.77%
Rape/Sex crimes NEIGHBORHOOD	0.00%	1.42%	1.37%	0.89%
Child abuse NEIGHBORHOOD	0.00%	1.43%	0.00%	2.73%
Noise NEIGHBORHOOD	9.38%	5.67%	5.33%	8.77%
Traffic problems NEIGHBORHOOD	12.50 %	6.38%	12.50 %	14.29 %
Garbage/Litter NEIGHBORHOOD	3.13%	4.26%	5.41%	7.89%
Violent crime NEIGHBORHOOD	0.00%	0.71%	2.70%	3.54%

Percentage indicates how many percentage respondents think the problem is a serious problem

Nampa Mail Survey Comments

Analysis conducted by Michael Erp (Fall, 2007)

In over thirty years of analyzing community survey responses, it is our consistent experience at the **Division of Governmental Studies and Services** that respondents who choose to write comments in addition to selecting survey responses typically have strong opinions, formative experiences, and/or high expectations (both positive and negative). In the 2007 Nampa Community Survey, nearly 40% (153 of 400 returned surveys) included additional written comments. The following are, nearly verbatim, survey respondent comments represented in grouped organizing themes. Generally, responses have been slightly altered to ensure respondent anonymity, except in such cases where it appears the respondent is asking for police contact or an individual officer's activity is praiseworthy.

The themes are as follows: community and individual support and resolve for the difficult job of policing Nampa; the importance and appreciation of positive community engagement; quality of life issues; opportunities to correct undesired impressions; growth and growing pains; and "your guess is as good as ours" offer a context through which the comments may be viewed.

Support and resolve for the job the police are doing is an important theme. Typically, because of the nature of policing itself with long hours, gristly work and a general lack of positive feedback, officers and department members are unaware of the large amounts of goodwill and appreciation that their work generates. It is clear from the comments registered under this topic that many residents of Nampa appreciate the service their police department provides to the community.

Positive community engagement by the police is likewise an important theme, because this sentiment often becomes "trust-bank" deposits from daily contact between the police and the public they serve. Officers unaware of the value of these types of contacts typically refer to activities that result in law enforcement as *real police work*. In reality, depending upon assignment, an officer's typical tour of duty reflects few enforcement activities and a broad range of service and crime prevention activities. No one expects any apology when police fairly and fully enforce the law; however, all people expect to be treated with dignity and with respect.

Quality of life issues also represent an important organizing theme for a number of reasons. Many survey respondents, not just in Nampa, but in several Northwest communities, report significant concern over large community issues such as gangs, drugs and violent crime. To some extent this concern is a reality, based upon neighborhood-level activity and, to some extent, this is an artifact of stimuli from many sources – the media among them. In our experience, fear comes in many cases from a lack of a sense of order in our immediate surroundings. Things that communicate a lack of order, or that add to the impression of disorder are what community police practitioners refer to as "broken windows." Such things as trash, graffiti, abandoned

vehicles, disheveled houses, rowdy kids, loud stereos, speeding vehicles and reckless or drunk drivers significantly and detrimentally impact the neighborhood quality of life and, therefore, are worthy of police and community stakeholder attention.

Likewise, ***opportunities to correct undesired impressions*** or impacts of police activities are an important theme because governmental entities are often unaware that the intended consequences of their activities were not accomplished. Often, these comments reflect a desire upon a respondent's part for additional information or communication about police practices. Additionally, support for particular police practices may have changed or evolved into different citizen preferences over time. Where members of the public are better informed about police procedures such as differential police response, use of force and patrol strategies, higher trust levels are often found. While it is impossible to maintain constant communications with stakeholders of an entire community, the effort to be accountable to the community which it serves requires on-going police outreach.

Growth and growing pains is a theme somewhat reflective of the "old" Nampa, versus the "new" Nampa. Growth, increased density, greater diversity and urbanization often conflict with previous resident preferences for a "more quiet way of life." Longer-term residents often yearn for times when it was possible to remain safe behind unlocked doors, when property left out and not secure was not subject to rapid theft, and when it was easily possible to know all of your neighbors' names and neighbors' business. This theme is important because it represents a catalyst for community organization and mobilization, around which volunteer and other police-community activity may be organized.

Finally the theme "*your guess is as good as ours,*" perhaps properly thought of as a catch all for other noteworthy ideas, is an important category of respondent comment. Often, in survey responses, people comment upon governmental issues not directly in the police job jar. In some cases, this may have been the first opportunity to directly comment upon any municipal activity, police-related or not. In other instances, respondent comments offered few clues as to the central underlying issue. In some responses, the comment had conflicting messages regarding satisfaction or dissatisfaction. Nevertheless, since the respondent took the time and effort to comment outside the boundary of the survey questions themselves, their responses are important to report.

The following pages feature the specific comments made by the residents of Nampa under each of these general headings or "themes" identified above.

Community/individual support and resolve for the difficult job of policing Nampa

- Police chief is well respected and has raised morale among his men. They "like" the open door policy.
- I personally think that NPD does the best job they can provide. I appreciate every officer I know or come in contact with (even ones I don't always agree with). I think these surveys are a great idea and hope you get some good source of information to help Nampa become a better, safer place to live. Thank you from my family.
- Police have a difficult job. Keep encouraged.
- We feel the Nampa police force is about the best in the valley. We have not had much of a need to use their services but feel they are close if we need them.
- I am not sure what happened, but I filled one out and sent it back 3 weeks ago. I assumed it was lost in the mail. The chief (now retired) lives behind me and that alone makes me feel good. Curtis is a great man. We hope his successor does as well! Regards.
- We appreciate the dedication of the police officers we know personally (4). We think they are very professional and competent officers.
- We came home from a trip and found a sick poodle in our back yard. We checked with all the neighbors and they did not know who it belonged to. We called the Police Department and in a matter of minutes an Animal Control officer showed up and picked up the dog. The poodle appeared to be injured and the officer treated it very gently. We were quite impressed with the professionalism.
- At the house I previously lived in my vehicle was vandalized several different times. I reported each incident to the Nampa P.D. and I was always contacted by an officer regarding the issue. Each of the officers I dealt with were courteous and professional. I believe Nampa has a really great Police Department and expect that it will only improve in the years to come as Nampa continues to grow.
- July 6, 2007. The only comment I have is this: I had 2-3 incidents to happen the summer of 2005, I had to call the police. They responded very quickly and listened to my side of the conflict. The officers were very polite and understanding of my problem. I haven't had to call again and the situation has cleared up. I want to say a big thanks to the officers at Nampa Police Department. I feel I could ask for help if needed and the response would be quick.
- This survey was addressed to my husband who is unable to respond. I took the liberty of responding instead. #1 Concern: We need more officers in Nampa. Kudos to those we now have; you do an outstanding job for which we thank you.

- I commend the NPD for sponsoring this survey — it shows that they truly want to improve and are open to suggestions. As an average citizen- I really haven't had contact with any police officers (no tickets, no domestic violence, no drug use, etc.). However I do see the negative effects of other citizen's actions on our community. As a mom, I want my family to be protected from these things. I realize that the NPD can't be everywhere all the time. That is why I am focusing my efforts on raising my children and being 100% there all the time. I am teaching them proper values so hopefully they will improve the world not - worsen it. Mothers and fathers are responsible to love and care for their children. Sadly, many of the ills in our community are likely caused by lack of parental supervision &/or support. I believe that the best way to improve our community is to focus on the disintegration of the family unit. I am sickened to think that even after all I do — there is still a possibility that my children could be harmed? (2) This is the point where I pray that the Nampa PD's efforts will be able to fill their purpose. I support them in anything they seem fit to implement. Thanks for your time!
- In general, my wife and I have had decent interaction with Nampa police. I dislike Boise police, but think Nampa police have done a great job. The gangs are a problem, but we have seen improvement. I think they should "crack down" more on residential speeding.
- We had our pick-up broken into. Police responded quickly. Someone threw a rock through our window. Not able to do anything because at night and did not get license plate number. Reported the incident to the police.
- More police presence needed. Higher education requirements and/or more extensive training required for officers.
- I happen to reside in an area of Nampa that is quite pleasant and rather crime-free. I know there are other areas of Nampa where there are more serious social problems. Overall, I think our police department is doing a very good job in a city of our size, and with the resources they have.
- I have had little or no contact with police in Nampa the last 22 years of my residency, other than a few traffic tickets. Nampa city government seems very conscientious about keeping our Police, Fire and other city departments progressive.
- We have resided in the City of Nampa for approximately 15 months. The neighborhood is safe and we have an officer residing in proximity. Efforts of the local Homeowners Association to maintain a high level of quality of life and response to problems has been good.
- I think the Nampa PD is the best department in the state. Could we use more officers – yes, but those we have are very dedicated.

- Our son is a Sgt with a police department in another state. He graduated from college with a degree in criminal justice, and I worry about him a great deal every day! It bothers me a great deal how little respect people have for how hard he worked in school/college to achieve those accomplishments. In general I do NOT believe the general public understands or is aware of "what" police officers deal with on a daily basis (i.e., death, abuse, the lonely, the dear that others have, and how the officer in face of all must remain calm!) I care and worry greatly for his wife. God bless the police officer! I wish I knew how to make the world a safer place, even for my own child, the 33-year old police officer. Thank you for allowing us to participate in this survey.
- I actually have little contact with Nampa police. I thank goodness the police or some cause little problem with crime. I hope my limited experience does not make my response useless to your survey.
- My husband is 89 years old and has Alzheimer's. I am 81 — we are happy with the Nampa police department and have no complaints. Sorry we can't be of more help on your survey.
- I thank the good lord everyday for our brave officers that risk life and limb to keep me safe. Too bad they don't get enough recognition.
- I have taught my children to respect police officers, as they truly wish to make the world a better place. All I have seen of the Nampa police deserves this compliment.
- I am glad to see patrol cars driving around town, and especially in my own neighborhood, frequently.

Importance and appreciation of positive community engagement

- I think mini-police substations are a very good idea. Would be of great benefit to the neighborhoods. Get kids involved in local programs and events (crime prevention). Cops don't have to win any "best personality" contests, or even be great conversationalists, but it's important that they approachable - strong but not intimidating.
- I am father of _____, the addressee. He serves in the Canyon County sheriff's office. He felt that his answers would be biased. So he asked if we, as impartial people, would please fill out and return.
- Our 14-year old son ran away, was picked up within 1 1/2 hours after we reported it. Officer Nate Hoissen returned our son home, and he was very courteous and showed genuine concern. And he also informed us that he will be the officer for Colombia High School and offered to be a contact for our son for any problems (our son is bi-polar). One week later, our son threatened to cause harm to me, and I

contacted the Police. They linked the two reports together. Also, Officer Hoissen contacted me on that day and offered to show our son around school at the beginning of the year to make him comfortable, and to keep a watch on him for us. In my opinion, Hoissen is a perfect representative of the Nampa police department.

- Do you have a citizens' academy in Nampa, where citizens like me can attend and find out about different jobs within the police station? They had one where I used to live and it was a class for about 6 weeks – if you have information, my email is: toilechild@yahoo.com.
- I work in a Juvenile Detention center and I see Nampa PD striving to control the gang problem in our area. I would like to commend the officers who are out on the streets trying to protect the citizens as best they can. The officers I see who bring in juvenile detainees are men and women who try to provide good role models to our youth.
- (I'm in) Favor (of) neighborhood watch.
- This would be a great thing to have a relationship with officers. I would like to belong to a neighborhood watch, but after 9 years here in this house I only know 2 neighbors. (I feel that area) #2 really needs a substation.
- Thanks (for the opportunity) to do this survey.
- Generally the NPD is doing a good job. There has been recent vandalism activity in my neighborhood, which is somewhat worrisome to me. When I have reported a crime the officers have always been prompt and courteous. Thank you!
- I never answer my locked door unless you call ahead because I'm afraid. I live alone! I would like to meet the officers that patrol this area. I think you really care about our city. I am happy to know you care enough to send this questionnaire.
- My minor daughter was verbally assaulted by another elementary student – he threatened her with stating that he would shoot her. The school was not very active, but the SRO was attentive and I thought he supplied as much assistance and feedback as he legally could without jeopardizing personal information from the offending minor.
- 2 years ago I had an ADT security system installed. I have not had to use it. I believe school children benefit and learn to be better neighbors if teachers help them learn how. I think having an officer come to speak to each class (or assembly) once a year helps.
- Considering that our neighborhood is getting to be a lot of renters—it is doing okay—if a problem—we have called police—they were good response.

- My interactions with the Nampa PD have thus far been positive. I try to be a good citizen, and perhaps that helps.
- I worked for the prosecuting attorney (Canyon County) for 3-4 years. I am very aware of the crimes and depth of crime in the Treasure Valley – it is alarming. I was born and raised here. Due to the large amount of people moving into the area we have a lot of adjusting to do. The area police force is a key player in those adjustments, especially with respect to maintaining a professional attitude and integrity.
- There isn't anyone at the substation at night.

Quality of life issues

- I would like to see more presence of the Nampa Residential Action team in my subdivision. The R.A.T. patrol can be a very effective tool for year-round problem houses
- More police patrols - enforce the noise code and law - crack down on boom boxes. Stop laying for people not wearing seat belts - just spend more time enforcing law or noise - stop offenders of loud NOISE. Barking dogs and loud boom boxes and parking in front of our home - MAIN CONCERN! School and Church Parking around St. Pavis is a serious problem, blocking driveways and parking wrong way on our street. U-turn in middle of our block. Our neighbors intend to move because of these problems.
- It may seem petty to some, but parking enforcement- parked against flow of traffic, blocking sidewalks, vehicles leaking fluids, non operational vehicles on streets, etc. bring neighborhoods down. The guilty parties complain that police have "better things to do," but I believe that your presence alone is a major contributor to reducing crime.
- The cats in our neighborhood are getting out of hand, and there must be something we can do to regulate and enforce better pet owner laws. I am tired of driving home at night worried that I am going to run over someone's pet.
- Stray cats are a big problem in our area. Since we moved here 6 years ago we have trapped 60 cats and taken them to the County Humane Shelter. Our neighbor feels sorry for them, so she puts out food for them all the time. They use our property for a potty-stop. There are still a large number of stray cats roaming our neighborhood. The city council needs to address this problem the same as Leash Laws for dogs. Barking dogs at night has become a bigger problem at night in our area. Overall, I think our police officers are doing a good job with their available resources. Put God back in our public schools and watch our gang and crime rate go down.

- Every night cars are driving very fast up and down our streets with loud radio blaring. It is very annoying. Also we believe there have been drug dealers on some nearby streets as well as our own. Most of our neighbors are good law abiding citizens as well as ourselves, but whenever new people move in temporarily at the apartments it seems like they bring problems. On the other hand, they don't seem to stay more than 2 or 3 months at a time. The Police have always responded when we make them aware of any problems. Most people in our area don't follow the fire cracker laws.
- We have a very nice neighborhood. More trouble now with more people coming. It was very safe for many years. The police, as far as I'm concerned, have done a good job. Had no contact with them.
- Citizens should not use cell phones in cars – so why do the police do it? They should *lead by example*. Police need to crack down more on loud car stereos, loud motorcycle exhaust, and loud car exhaust. (We should not have to hear a thumping car stereo that is a block away inside of my house.)
- Improving older neighborhoods as the new subdivisions grow. For the safety and salvage of stupid peoples ears, do something to stop loud radio noise emitted by passing cars. Hammer the gang problem so hard it goes away and keep doing it. Look into noisy motorcycles as it's getting out of hand. Thank you.
- I live on Gem Street and Davis and there has been more crime in the last six months.
- The city of Nampa MUST assist our Police Dept with adequate budgets and keep pace with growth induced crimes. This includes providing building space and occupational resources and training. It seems our police department is still stretched on resources and can handle serious crimes at the expense of less serious crimes. I would appreciate police campaigns that target aggressive drivers + pedestrian safety. Also, the City of Nampa needs to work at budgeting equipment to secure pedestrian access at many places in town so our police can put more energy into community relations. All too often we experience our department on an as need basis. I would like to see their presence increased at community events like downtown Nampa nights, community fun night, etc. on a working and representative basis. I feel it is important to keep officers in our schools. I feel it is very important to have substations in our community but they do not make me feel safer. I live two blocks from the downtown station and I have seen more police chases in my neighborhood than I had when we lived miles away from a station.
- I suggest that a survey be sent out regarding Fireworks, both legal and illegal. From June towards the middle of July it is Hell in my neighborhood. Anytime of the day or night it seems to be the thing to do. No one does what it takes to stop it. I've been through this since 1998, and there is no change. Why?
- Concern: Safety on the greenbelt while walking.

- I live in a gated community, so that affects some of my answers. I feel relatively safe here, although the surrounding neighborhoods seem to be effected by crime more in the last years as well as the whole community. My daughter and her family are involved in neighborhood watch in their neighborhood and they seem to be targeted for vandalism because of it. They find it really hard to get their neighborhood involved (area 2). I haven't had any personal contact with any police officers, but I do know Curtis Homer and have complete faith and trust in this fine gentleman!
- I would like to see my neighborhood cleaned up. There is a lot of broken down cars and buildings needing repair. Also, lawns are not kept up!
- The efforts put into gang activity last spring and early summer has really made a positive difference in my neighborhood. Thank you!
- I believe that the Nampa police department overall has improved a thousand percent in the past few months. I think there is a need for more officers, and this need is increasing with the rise in population.
- I have over the last 5 years made calls to NPD about speeders from Skyview HS driving through my neighborhood at speeds in excess of 20 mph to keep from having to go through the traffic light at Powerline & Greenhurst. And I have had my yard driven through a number of times. Nothing seems to slow these vehicles down. Speed signs are not posted on San Marco Way, and they should be.
- I have two young boys and I'm a single parent. We have a lot of people speeding up and down our street. Please help with this Thank you.
- In my mom's neighborhood, why are all these kids on the loose? Please put the dope dealer living across street from my house in prison so I'm happy and my whole neighborhood is happy!
- Auto vandalism, rock thrown into the back window of our car in April 2007 between the hours of 2:30-3:00 am Saturday. Stolen tools back in Dec. 18, 2006. Someone stole nearly new Milwaukee Super Saw all out of back of our truck about 8:00-9:00 am; truck was being warmed up.
- Too many fast cars driving into neighborhood west of Nampa High School in MOADS Sub-division. Would like to see more police patrol of the area.
- Something needs to be done about speeders in the school zones. The schools with flashing lights seem to have the most drivers slowing to the limit. Half the drivers don't even know they are in a school zone. Higher fines would probably help.
- Why do the Nampa police not issue parking citations on the wrong side of the street. I observe officers driving past the cars that are wrongfully parked. Speeding within city limits is a major problem in my view which the police should aggressively address.

- Graffiti is a big concern – it really makes an area seem crime ridden.
- To whom it may concern:

I appreciate this survey, as it shows me your willingness to help better our city. I know my husband's and my own biggest concern is the safety of our daughter. She is 19 months, but soon enough she will be entering school. It seems as if the safety of our children in the school system is getting worse. It would be rest assuring to us to know that when our daughter enters school that she will be safe from gangs, shootings, and drugs. I would LOVE to see Nampa to be known for something other than gangs and shooting's (drive by's). Also, our street has cars that drive at ridiculous speeds, as it is a short-cut to avoid the light just put in at Greenhurst/Southside.

If a child ever ran out in the road it could be fatal if one of those cars hit them, not that any car wouldn't be. It would be nice if something could be done. Thank you.

- Teen driving and vandalism, especially on Saturday nights is a huge issue. I would like to see this addressed so that teen accidents, injuries, and deaths would be reduced. Most of the vandalism is teens out joy riding with nothing better to do. The age of teen driving should be raised and stricter codes enforced. Too many groups (packs) of teens driving around together. They tend to show off and take more chances in groups.
- My biggest concern is the lack of sufficient traffic enforcement. Speeding, running red lights, tailgating, hazardous lane changes, and reckless driving are all out of control and escalating. Traffic fines should be used to put additional traffic units on the streets. Surely the fines would allow a huge increase in street presence of Nampa police officers. This is not just an arterial highway issue. Neighborhood 20mph limits need to be enforced also. Minors driving motorized "toys" on residential streets with no helmets, no license, no insurance, need to be stopped. By "allowing" people to violate the laws, we are in effect saying it's ok. And it's **not**. For all our safety, please enforce these laws.
- We have gone to City Council meetings regarding traffic problems in our neighborhood and they said they would take care of the problem. To date it has not been done. We have several speeders on our road in residential areas and nothing is getting done. Drug addicts live in apartments in our neighborhood and nothing gets done as well. We are at a loss.
- Because the nearest substation is on the other side of town, we are not as "patrolled" as other areas are. (We also live on the "better side" of town, but trouble finds its way here.) The more patrol, the less likely problems will develop. We have a lot of speeding through residential areas because people know that cops are usually other places.

- Have police check handicapped parking places and ticket those who are not handicapped and using someone else's parking permit. I am on oxygen and can't walk far and often I cannot seem to get a handicap parking place when I have a legal parking permit to use one.
- Have a substation about 1 1/2 miles from home, but takes officers anywhere from 20 to 30 minutes to respond to a call. Live off of Garrity Blvd. and at night can hear drag racing going on, but never hear any sirens to stop them.
- I live alone and would be even more uncomfortable, scared, etc. to be involved in things. I find that if I keep to myself my neighbors are fine - I would report robberies, break-ins, gunshots, etc. without a neighborhood watch sign that seems to be a wonderful program. Thank you to all (police officers) for all they do.
- Abandoned and dilapidated houses seem to be an ideal gathering spot for criminal activity. Unfortunately, there are a great number of improperly cared for and / or secured houses in Nampa.
- I feel we need a community policing officer in this neighborhood who myself and my neighbors can get to now and trust so we and our neighbors feel "safe" about reporting "suspicious activity," especially with the gangs present here. And maybe we with a little help we can clean up the vandalism, drugs and gangs in this neighborhood.
- Don't have any problems here. Seldom see the police. That's OK. We are a low crime area. Speeding on Byway is a problem. Grays Ln. Powerline Happy Valley Road. I shouldn't complain because I speed as well. Thanks very much for asking.
- Why are drivers not ticketed for not using signals - if a driver would signal a lane change or turn, etc. So many problems would be avoided. I even see officers not using signal lights to change lanes or turning. They put one the cars for a reason!
- I live in a new subdivision - Overall, the crime / noise etc. is pretty low. It has increased, as more people move in here. The majority of the problems have been from renters. I have not reported the problems to police for fear of retaliation. The "firecracker bomb" incident scared all the neighbors and we were all afraid to report it to the police. The drunken neighbors (renters) threw more firecrackers at one neighbor who confronted them about the problem.
- My #1 concern is traffic not stopping for pedestrians crossing the roads. #2 persons driving while suspended while others are not allowed to.
- I am (as well as my husband) are common, law-abiding citizens — at least we consider ourselves to be. While we consider our neighborhood to be a good neighborhood, there have been reports of break-ins, drunk driving, vandalism, and a murder in the next sub division, and we are naturally concerned. (Also, some dogs roam freely and some neighbors ride their loud motorcycles and cars down the

street in front of our house when most working people are settling down for the night). While we know that in today's society we cannot get entirely away from such happenings, it would be nice to see a patrolman regularly on our streets. It would be even nicer if he or she were friendly enough to take time to just chat with people in the area so people could get to know him/her and they could get to know us. I think police are too aloof from those they are sworn to protect.

P.S. There are also four-wheelers that sometimes are on these roads as well. (noisy ones).

- I don't know if the violence is getting so much worse here in Nampa or the news (TV makes it seem so bad). We live in a nice middle income area, but if drive-by shootings occur around here, 2 miles down the road why not at our home? Whenever I am using my car, I witness speeding and failure to stop at stop signs. This is a daily occurrence.

Opportunities to correct undesired impressions

- Neighbors' kids were having parties at night during weekends. One officer continued to comment while taking our statement that the incident was gang-related. We advised otherwise. We were "dismissed" and even argued with by this officer. Within a month, another incident happened at the same residence and the same officers showed up. During our conversation with officers, it came out that it was NOT gang-related. A separate incident happened a couple of years back. Our son took the keys out of the ignition of an ex-girlfriend's car when she was attempting to drive drunk. The police reports all said there were no marks, bruises or red areas on her body anywhere. Yet they took my son who had never been arrested and let the ex-girlfriend (who we later learned) was an ex-con. Still on probation, roaring drunk and even told the police this! The Nampa Police let her go! Why?

When I asked the officers and others, no one could answer my questions.... My son has lost 'faith' in the police and it took me years to bring him around. To be honest, I know he still struggles with being falsely accused. His ex-girlfriend stated he did not do anything, the reports all said the same thing... I understand that one officer "in charge" said to haul our son in and book him even though the supporting officers questioned him and said otherwise. Why? I am up and gone by 3-3:10 am on most days. I see many drunk drivers, yet I get "followed" when I go to pick up my rider - for 3+ weeks this happened. I have had spotlights suddenly put in my face. There were no visible lights going on the side of the police car. Being a female, this definitely scares me and I don't think is safe.

- Nampa Police operates a dispatch center duplicating the central county center. This actually delays call received times and significantly delays Paramedic response. Nampa employs a dog catcher through the police department. Tax payers pay the county for dog catching. Police do not stop cars that are falling apart and obviously unsafe. This city is poorly managed, the police dept. included. The officers themselves are not to blame.

- Officer Archuletta is Professional and very helpful to schools. Other officers are not at times. Why do they make U turns on 12th Avenue when there isn't an emergency? Why do they run red lights when they do not have lights or siren on?
- Last winter I had my house broken into. I had a very valid source of who had done the crime. When contacting the police department to see if they had any leads and they rudely told me "No" and that they would contact me if they did. I have never heard from them again. It would have been nice if they had taken the theft seriously as if it was their own house that had been broken into.
- My wallet was stolen out of my car in my garage during the night. Police responded to my call in the morning and even brought my discarded wallet back to me – it had been spotted along the roadside by a resident or another neighborhood. Police checked local businesses where thieves had used my credit cards but did not follow up within the next few weeks, so the videotapes of those using my credit cards were erased by then. Some property was eventually located and I received a postcard from police to make an appointment to claim it within ten days. Because of limited business hours at the police station and my own working hours, I was unable to make the appointment to claim the property. Even a trip to the station proved futile because the new employee didn't know the procedure. So - original response was good, but follow through was very poor.
- For the most part I appreciate the work our police force does. The only real pet peeve I have is when they sort of set themselves up to nail/ticket "for the most part" law abiding, tax paying citizens for fairly minor things such as : "day dream" speeding that we all do at times, and most other minor traffic violations or stopping for minor vehicle maintenance (i.e.: 1 headlight out, etc.). In other words, there is some very real crime and safety concerns here in Nampa, so lets keep the focus on preventing this and not in pestering average hard working citizens.
- There are a least 10 police cars setting in the station downtown parking lot at all times. Shouldn't most of them be on patrol? N.W. Substation was locked. There was a car out front. A waste of \$.
- I just had an item stolen, I called to report the theft and was told that they would not send an officer to investigate; they would "mail" a report for me to fill out. It took 5 days for the report (to) arrive at my home. I feel this is very, very poor and un-caring service.
- On 6/8/07, I called the NPD from Roosevelt Ave. at the entrance to the Greenbelt to report that my car had been broken into. At first, I did not notice anything missing and the dispatcher said they would not send an officer to the scene, but would just send me a mail-in form. I felt an officer should have been dispatched even if nothing was missing. A few minutes later, I noticed that my digital camera was missing and called back. An officer was then dispatched as a result. It took him 30 minutes to arrive. He wrote up a report, but I was dissatisfied with the following items: no photographs were taken nor were fingerprints looked for, quite a bit of damage to the

car was obvious but he estimated it at \$300 (in actuality, it ended up being \$1500). I called the officer later with the serial number for my camera, but he returned the call saying it could not be entered in the national database unless the value was greater than \$500 (the estimated value of the camera and all its contents is \$250). I realize the police department often has more pressing issues to handle but how will we ever hold thieves accountable this way? I lost a lot of money, time, and memories and felt the PD did nothing to try and catch the person.

- While School Resource Officers, family and women's service officers, liaison officers are important they cannot come at the expense of taking patrol officers off the streets. We seem to be able to come up with a lot of things for our officers to do that don't include police work.
- Four years ago we had a double murder of Bob and Idella Young that is as yet unsolved, despite a huge amount of resources that were devoted to it.
- Day OR Night we have 20 plus N.P.D. cars parked at the station. Let's sell the extra cars and get the cops back on the streets.
- The Nampa police I never see at home or on the road. Where are they and do they care about me and my family? We keep calling the Nampa police about at large dogs in our area and they do nothing; can't they at least stop by the owner's house and speak to them or issue a station for the dogs? Each week is the same. I am an upstanding, taxpaying citizen but I feel the Nampa police department has its' own agenda that I -- a Nampa citizen --- am not privy to. Yet 10 cops will be at a "situation site." Where are they hiding at? Please know that I feel that the police department is not working for me. I see their new SUVs, trucks and motorcycles that I helped pay for and they are numb to me and my family. I pay for a part of them. I expect they work for us the general public. Thanks for hearing me.
- Police should show up when they get called.
- Also, it is not a big issue, but the one time we had an officer lie to us; it hurt our trust in the department. Thank you.
- I personally have been stopped six times within Nampa city limits for minor traffic infractions, all different types, with no ticket given, within the last four years. But then we have drug houses in our neighborhood and rarely are we patrolled, racing cars constantly on Middleton during the night, barking dogs at night on a consistent basis, shootings or gun shots at night, boom box stereo in cars at all hours on our city streets. It is my personal belief that the police officers of Nampa would rather spend our tax dollars on stopping citizens for minor traffic violations than addressing more serious or nuisance type crimes and violations. Gang activity has risen sharply, meth users are everywhere, and yet I get pulled over for an askew license plate holder that is partially covering my current yearly tabs? Seems there are much bigger fish to fry!

- Burglarized – police would not come to home because "loss" was insignificant (under \$700). Wanted us to file report downtown. Felt response was insufficient "loss" was sentimental and approximately \$650 to replace.
- Nampa P.D. Most are friendly. The (chief) needs to improve on friendliness. Overall, they do a good job – however, they need to follow the same rules on the road, ex. No signaling. I see many times, talking on cell phones.
- Boat was stolen. Police provide accurate information. Was upset because I was charged a salvage charge when boat was found.
- When the city has a foot race, bike race, etc., the officers should learn how to control traffic and be able to direct cars through an intersection in all directions instead of only one. Or consider completely closing the roads associated with such races.
- As a business owner, we have had several burglaries, etc. over the years. When reporting these to officers, we have been treated like they are insignificant matters. Maybe this is because we own a dealership. However, when we have had cars stolen, or "serious threats" - it is a very important issue and should be treated as such. Business owners should have rights as well, but many times it seems to encourage the customer "right or wrong" that "business owners" are a joke and can be ripped off - because the Police will usually take the customer's side. We do feel that this is an increasing problem in Nampa. Thank you.
- Car was stolen, 2) Bike (child's) stolen, 3) Pickup windows broken, 4) Son had problems at Boy's and Girl's club, 5) Shoplifter at work. Wish something more could be done when a bicycle was stolen. We were told all they could do was (to) have us come weekly to look at the photo album. This does not help a boy who worked for the money to buy his bike. My son couldn't understand why they didn't even care at the police department.
- The whole neighborhood was egged. A neighbor reported it. Apparently the woman on the phone didn't really seem too concerned. "What do you want me us to do about it?" she asked. "Find them" our neighbor replied. She sent the police out after awhile. Nothing came of it. Since then, our car tires have been spray-painted with graffiti. We've also had tools stolen out of the back of our vehicle. We filed a police report. Nothing turned up, and we have had no follow up from police.
- Every time we drive by the police department there are at least a dozen patrol cars just parked. Why aren't they out patrolling -- especially when more officers have been hired, more cars purchased and crime increasing? Have seen the cars there on week nights as well as weekends. Too much money is spent on the cars to just sit! Also there is too much speeding on 12th Ave. south of Greenhurst road. That area needs more attention.
- Rarely see patrol cars around the neighborhoods. Officers don't seem to be very approachable.

- My response on this survey comes from personal experience. I am Hispanic and I have had bad experiences with cops. I believe it has to do because of my race because there is a problem with gangs and I do understand that most of the time it has to do with Hispanics. But not everyone can be judged the same? Sorry I didn't respond earlier.
- I would like to see more leniency shown towards drivers when their driver licenses are taken away for whatever reason -- lack of money for SR-22, child support or smaller violations (not to include D.U.I./felony count behind the wheel). This is sometime the first step to a criminal way of thinking. They are not to be rewarded, but allowed to go to and from work if they can prove they were going to work. Yes, there is a Drivers permit, but it is hard to get for some people. Thank you. Keep an open mind or you are no good to yourself or others.
- I want to think that the Nampa PD is trying its best to do a difficult job. However I feel that they lack concern with many areas of crime -- namely, property crimes. My personal experience with 3 separate incidents of theft over the last 5 years is not at all good. I see that there are many other criminal activities that seem more pressing, however spending more than 10 minutes with someone whose home has been burglarized to the amount of \$25,000 would seem appropriate. In a recent incident I was threatened by a man in a local parking lot. When I reported this to the Nampa PD they wouldn't even take a statement. They claimed it was my word against his. I wonder when this individual follows through on his threats, whether they will listen or not? Also, having the statement on the record when he acts helps with a conviction.
- 4 years ago my son was at a party. Two police officers came to the home. I was called to get my son at the residence. There was alcohol there. We went to court for consumption when the officers testified in court they were told two completely different stories as to why they entered the residence. The judge was fair and dismissed the officers' reason for entering.

Last year my neighbors behind my house had company and several children were throwing green apricots at my house. I went to the house and told the adults. That night my house was vandalized. It was toilet-papered and egged. My son's shoes that were outside had an egg smashed in each. My house was a total mess. I knew the people behind me did it because I complained about the kids. I called the police and they said since I didn't see them I couldn't do anything with the police.

Those neighbors are very intimidating, and they know it. They are Hispanic and treat white people unfairly.

- In the last more than five years we have reported the drug dealing activity to the Nampa P.D. - narcotics – and to the Canyon County Sheriff's office, all to no avail. We even called Nampa P.D. to pick up used needles in our trash can and and which we found laying around in alley. Traffic and speeding are problems as well - no one seems to care. We mind our own business and don't report anything to the Nampa

PD any more. Maybe when something happens to a child out here (including my Grandchildren), maybe the police will take notice.

- Some of my concerns in Nampa include my 19-year old son having been pulled over, cuffed, searched on his body and vehicle at least 4-5 times when driving home from a job late at night. He has an older model truck that is run down looking. He has never been arrested or ticketed at these stops, and has now changed his opinion of the police and lost his trust in the police in the city of Nampa. This situation appears to be a case of extreme “profiling” to me.
- Several years ago I called to report gun shots in my area. This was at 2 or 3 am. An officer came to my home at 8 am the following day and asked if I had reported that my dog had been shot. Nope. Don't have a dog. I explained that I had called to report gunshots early the previous morning. Obviously, communication skills need to be honed within the organization! I tend to hear gunshots several times a month in my area, but I no longer bother to report them. Why further confuse the situation? Yes, it would help if the area were better patrolled. I see an occasional patrol car parked at various residences in the neighborhood, with the patrol persons engaged in conversations with householders. I have never seen, however, an actual patrol car cruising in my neighborhood.
- I notice a lot of the younger Anglo officers don't really realize it but its very obvious from others that they hate Mexicans, something that if you sit them down and ask them face to face with no consequences how they feel they will be honest and reveal their true feelings and agree. This hate clouds their judgment at times corrupts your department. True, my race has its moments but would like to see more Hispanic officers to offset perception.
- I reported an incidence of possible road rage to the police. I was run off the freeway shortly after being rammed from behind by an angry driver who been tailgating many drivers near me. I would not let her pass and she got angry and drove extremely aggressively. It scared my children. She pulled off the freeway with me and pulled over. I was afraid for my children, so I did not follow. I drove home, phoned the police and gave the license number to them. I was told I would be visited by a police officer for a statement. No one ever came as a follow-up on this case.

Growth and growing pains

- For the most part, officers that I have talked to have been professional and document the incidents as they have happened. I have had all of our vehicles broken into. Locked or unlocked, it did not matter. Windows broken out - both ways. Stereos stolen, etc. and I know it is kids. I just wish Nampa was safer.... in reality I do watch out for my neighbors and I am not able to attend meetings. I still support the police and I know they do an awesome job! Drugs are symptoms of one's self-worth or lack thereof. . . I don't believe in putting a band-aid on the situation - get them at the core of their being.

- This area of Nampa has gone through several transitions in the last 20 years. When the old homes are turned into rentals, crime increases. However, my home was burglarized twice in the 70s; once while we were away and they broke in and once they were in the cars and we frightened them off. We have a State Patrol officer living on the block now, and this has eliminated the gang presence.
- The population of city has grown too fast. I don't feel the traffic patterns can handle large amounts of traffic we see now. Large population turnover has taken place. Also seems to have brought more crime and drugs to the area. Shootings seem to be a regular occurrence anymore. Police staff has grown somewhat, but I feel less staff and higher training might be more practical.
- Police need more training on firearm "direction." (Boise police have killed a number of people instead of just shooting them in the leg. . .concern with excessive police violence toward "criminals".) Nampa police (thankfully) haven't had this problem - but there is concern. Gang activities are up (not just juveniles) apparently an increase in violence between groups causing most of the crimes - although we don't come in contact directly with them we seen the risk of being caught between them and would like to know how to help get rid of these groups. The questionnaire didn't ask enough about gangs (adult), which may be the biggest problem around here. Don't know any gang members.
- We live in Goldcrest, which is a retirement community. We feel quite safe here. We don't like the drugs, gangs that are in other parts of our town. Traffic has become bad in all of Canyon and Ada counties. I would like to see more police on the roads. Too many people are being killed in traffic accidents.
- Get very aggressive with gang problems and issues! The gang problem must not be allowed to get out of hand. It has been increasing over the last few years and they are going to ruin a very nice place to live. Whatever it takes!
- In a square block of my house I have seen 3 houses involved in drug activity. The fact that after 2 years the same problem exists is very upsetting. I feel it is only a matter of time before these problems become violent.
- My old pick-up was set on fire in the night. We also have prowlers 2-3 nights a week. Our drug dealing sex offender on the corner moved last week. The drug dealer on the opposite corner has been quiet since December. June 16, 2005, my 66-year old mother was home alone, and a 24-year old Mexican high on meth came in her house--next door to my house. She nearly shot him. The police stopped her from do so! Our area has gone badly downhill in recent years.
- I apologize for not answering your first request. I was out town for awhile and had a ton of mail to go through when I returned. I think the Nampa Police do a very good job. But I think they are overwhelmed by our new fast growth. I can't believe the amount of crime and drugs we now have. Gangs are not intimidated by the police at all. It's not the city it used to be 30 years ago! The police have their hands full.

- Generally, the Nampa Department does a good job in community relations. I personally think we need more patrol services. The growth of the city has increased pressure on the roads. Several intersections with lights are hazardous because drivers consistently run red lights; 16th and 2nd, the light by the police station, and the light by Les Schwab on 3rd.
- The young punk gang members are the major concern everyone I know is worried about. They have no respect for anyone. They all walk around like they haven't a care in the world. They have no problem carrying guns. They act like no one can touch them. There is no problem when it is one-on-one. But when they all get together, they are tough. Then they will say something or act intimidating. They all are cowards. This shit starts at home. Don't their parents care or can't see what they are doing?

I've lived here forever, and I don't want to move away. But if this situation is not taken care of, I'll be forced to make a decision about staying or leaving the area. I feel the police are being too lenient with these punks. I know their hands are tied, but someone needs to step up and cure this problem. When I see these punk Mexicans walking around with red or blue bandanas I want to puke. If it walks like a duck, talks like a duck, it must be a duck. The police should stop them and check them out. These people are also responsible for the majority of the drug scene in Nampa. So it would probably kill 2 birds with one stone. _____, My Dad is Native American/Mexican, and my Mom is Mexican, so I'm not a racist or biased.

- Because Nampa is growing at such a fast pace, the crime statistics are also unfortunately growing at a fast pace as well. I feel that Nampa and all of Canyon County need to become much more pro-active in becoming a threat and interference with the gang element present here. It seems a lot of officers either don't know what to be looking for or they choose not to look at all. Start questioning these people who have histories of infractions that have obvious gang affiliations. Put the pressure on! I know there are always opportunities to pull someone over in their vehicles. I know this because I drive these streets! Let these lowlifes know that they will not survive here – we don't want their kind here. Get tough! I don't see local officers doing this, or even having this dedicated mindset. Unfortunately, the Nampa Police Department need to get into this mindset. Things are getting worse and will continue to do so unless we all get tough.
- One Sunday morning, coming back from a walk at 7:00 am I saw the windows of my car, which was parked on the side of the street in front of my house, were shot out. I called the police and made an official report. There was nothing they could do about it, but said they'd do their best in finding who did it. They said if anything else happened to be sure and call. They sent me a report in the mail to fill out. I filled it out and sent it in. I have heard nothing since!
- We have lived in Nampa for 7 years and really like it here, but would consider crime and education quality the two major drawbacks to life in Canyon County. Drugs and gang activity seem to be our biggest problems.

- I reported an e-mail scam about sending funds to Nigeria at the main police station. I also reported that someone had made fraudulent charges on my husband's credit card.
- My main concern is gangs and gang activity. I don't have any suggestions to propose, but I am very concerned about the rise in gang and drug activity occurring in Nampa.
- We have lived in the Nampa area for 19 months. We moved up here from California and fully expected to hear of much less about drug and gang activity. This has been a very real concern to us. Also, we are in a relatively new subdivision and we've been appalled at the stealing of material from jobsites in the area. We have been told by our builder that the police do drive through the subdivision at night. Despite this, I personally have stopped young men twice who were in the act of stealing lumber from the jobsite next door to us.
- Coming from Fresno, California, we watched as the gang members took control over law enforcement in that city. It is very unnerving to come here only to watch the very same thing happening. Graffiti is becoming more and more common here, as it did in Fresno. I would hope that the Nampa P.D. would stand firm and not let this kind of thing get out of control. It starts there - once they know you won't hold them accountable for the "petty" stuff - they'll move on to more. . . Please do not let these jerks ruin a nice town. That was the draw for us moving up here - that Idaho police don't put up with any crap! Now I'm driving down my neighborhood and I see graffiti on subdivision entrances, on dentist office signs, on restaurant signs - it's very disturbing! Scare them out of our town! Get rid of them!
- My concerns are the meth labs, gang action and recent crimes.
- I really did not like question #2 on page 7. We need (extremely) to hire more officers without cutting services elsewhere. We need more dispatchers. The growth of the department needs to keep up with the fast growth of our community. This area is one of the fastest growing areas in the United States. Along with that growth comes more gangs, more crime and a lot more traffic problems. Our police department is doing a great job given what they have. Our community, and how safe it is, are being threatened if we do not hire more police officers and law enforcement dispatchers. We certainly do not want to burn out these men and women who put there life on the line to protect our families.
- More and more gangs in Canyon County. Don't know what, but something needs done.
- Our Nampa city are has grown really fast since we moved here in 1962. So many more people, especially Latinos. I don't think law enforcement has kept up with the growth. I know it's hard to do, but is just too much vandalism, there are too many car accidents, there is too much speeding, and there are too many other crimes occurring in Nampa today.

- With the ongoing growth taking place in Nampa, I think it is important for our law enforcement authorities to be proactive, empathetic, open-minded and fair to adequately meet the demand for services and public safety.

Your guess is as good as ours

- Cracked garages should not be acceptable.
- I do not want to answer unmarked questions – and want no further surveys.
- I haven't lived here very long, and I am planning on selling my house and moving back to Colorado.
- Don't favor high government spending. I believe government is corrupt. The most corrupt are liberals.
- Have Mexican family across the street. When they moved in just after their oldest boy harassed us with loud music (turned up volume if we were out in front yard), I called Nampa Police once to drive by. They did and stopped to speak to him. Was better for a bit. Then a year or two later, he dropped out of HS and all sorts of cars started frequenting the house. I had suspicions, but didn't feel sure enough to call the police. Eventually (4-6 months) he must have gotten into trouble elsewhere (not at home) because he disappeared from view. I came to find out through my neighbor that he had been sent to prison in Colorado. I do not know the reason. This is 1st year (2007) that no "workers" have been added to the family's home from April-October as in years past. This is most likely due to border-tightening. It is wonderful not to have loud Mexican music, beer-drinking in their garage occurring outside of our front window. I don't begrudge relaxation, but when you (can't) hear the TV over their music, the situation for us is bad. Much quieter, nicer, calmer now. Thank you so much for this opportunity to vent. I appreciate very much your endeavors.
- I don't like any kind of survey. No comments. Curtis Homer is not the chief of police.
- I feel judges should give stiffer sentences for repeat offenders. I'm sure our police officers feel the same way.
- When there is a car stopped with 1 person in car — four police cars show up. That is way too many. Sometimes the police are arrogant and act like you aren't too bright, but sometimes I know being a policeman isn't easy; however, they are frequently too forceful un-objective. They need to be more responsive when they are not too busy. They don't even want to look at cars and houses being broken into very often; that is not good.
- I feel the police should be here to protect us, not giving us tickets for wrong direction parking = or cars not being driven everyday = they're here for us, not them wanting a

sterile environment = I want streets w/lights = stop signs = signal lights + safety being priority. No drugs + etc. — We could do with less policing + more safety!

- Requiring students (16 and under) to go to school. Way too many students don't go to school regularly, and they get into trouble (being bored at home). Strong school attendance policy is needed - with a truant policy follow up procedures. Parents will not enforce the rules. Some students are told to go to school, they show up for a few days, and are absent - with no follow up taking place. It seems to be a lost cause. We can't teach them if they are one not there.
- I would like to see cops spending more time finding thieves, murders, drug dealers, etc. than they do now. I feel that they take the easy way out and stop people for speeding. Murderers and gangs and drug dealers are far more dangerous than speeders.
- Would like to see Police (city-county-state) on patrol and not sitting behind a radar gun. This area has a bad traffic problem it needs to flow - not stopped and backed up everywhere. Just having a patrol car on the road seems to help the flow, on the freeway and in town. The rural areas are totally out of control. I also think seeing police on patrol, Downtown and in Residential areas does and will help most crime problems.

Nampa Field Interviews: Outreach to Latino and Anglo Citizens

August 20 – 22, 2007 and October 2 – 3, 2007

The Nampa Police Department, in reflection of its commitment to community policing, expressed a sincere interest in understanding the perceptions, opinions and concerns of Nampa's Latino community, the largest minority group with the longest length of residence within Nampa. Some Latinos have resided in Nampa for decades and are well established, while others are relatively new-comers to the Canyon County area; some are Spanish speaking, and some are English speaking.

Our experience at the ***Division of Governmental Studies and Services*** is that sending or offering opportunities to receive mail surveys in Spanish only marginally improves the response rate from Spanish-surnamed survey recipients. Accordingly, with the concurrence of Nampa police administration, researchers designed a battery of questions in English and in Spanish to capture information in field interviews (convenience samples) to augment mail survey respondent data. The Spanish language questionnaire (see appendix) was administered by two bilingual doctoral students at Washington State University who had successfully completed a similarly designed project previously in Skagit County, Washington. They were instructed to collect responses from consenting Latino community members wherever they might congregate in Nampa. These interviews were conducted in August, 2007, and resulted in usable responses from 104 Spanish-speaking individuals. The English language questionnaire (see appendix) was administered in places open to the public in Nampa (malls, sidewalks, parks, stores and businesses) in October of 2007. Interviews were conducted by the project director (Michael Erp), three graduate students from the Boise State University Criminal Justice program, and the chair of Boise State's Criminal Justice program. Their collective efforts resulted in useable responses being collected from 115 consenting respondents.

All respondents were asked virtually the same questions, except for minor differences in translation and in the context of the interview setting. Generally, respondents were asked to describe how they felt they had been treated in recent and other contacts by members of the Nampa Police Department and whether, as a result of the contact(s) they had any perceptions of the department as a whole. Respondents were not *quizzed* as to whether they were certain the contacting officer was from the Nampa police. They were also asked to describe any concerns they might have about the neighborhood in which they lived, and about the Nampa community. Finally, they were asked if they had any suggestions for improving the services of the Nampa police and whether they would be willing to volunteer, in some capacity, to assist the Nampa Police Department. Each of the samples produced a range of responses and opinions which are summarized below.

English- and Spanish-speaking Latino Sample [N = 104]

Length of residence in Nampa

Less than 1 year	15
1 to 5 years	29
6 to 10 years	16
10 + years	27

Many respondents indicated living in Nampa for 20, 30 and 40 years. A few respondents had lived in Nampa for 54, 57 and 58 years, respectively.

Treatment by police

More than half of the Spanish speaking sample (58.6%) report recent contact by the Nampa police. Of those [N = 61] generally positive treatment by the Nampa police is reported by thirty-one, while thirty report generally negative treatment by the Nampa police. Remarkably, bad impressions of the police appear to last a long time. One respondent reported the impressions of a single negative contact that occurred more than 15 years ago.

Many of those that report generally positive treatment say that they were treated fairly, even if they were arrested or given a traffic ticket. Some report being treated respectfully, being politely warned, and treated “correctly” for the circumstance. Others that report generally positive treatment when contacted say that officers showed concern for the respondents’ circumstances. Some reported being fairly treated during the most recent contact, but poorly treated in past contacts. One reported recent contact during a traffic situation and being very well treated by a Latino, Spanish-speaking officer.

Those that report generally negative treatment during police contact say they were unfairly treated because they were not speaking English and/or they were in the company of “illegal” individuals. Others report being treated “rudely” and without explanation. One reported being handled in a “mean” manner by having his face pushed into the cement with an (officer’s) elbow. One reported being treated “somewhat ok, but not with much respect.” Others felt discriminated against by the treatment they received, and felt that they had been “confused as a criminal,” “labeled as a gang member,” “stopped because of the color of a shirt,” or targeted because the vehicle had “California license” plates.

Perceptions of Nampa Police

Not surprisingly, those residents reporting positive treatment had generally positive perceptions of the Nampa police. Some perceived the police as being reliable, skillful, professional, and very capable of doing a difficult job. Others reported officers that were very knowledgeable about their job. One reported a very favorable, good impression resulting from rapid police response in an emergency, where officers “arrived promptly and arrested the suspect.” Another reported that the officer (with whom they had contact) was a “good person” while another said they had a good image because they “say hello and (do friendly) things.”

Those reporting negative perceptions of the police say they think the police are “profiling,” are aggressive towards people and “treat us as criminals.” One reported respect for the police until he or she was “treated unfairly” and wanted to say to the police that they are not allowed to do whatever they want. Some felt officers were quick to jump to conclusions, or make assumptions quickly. One perceived of the police as “racist” because they had lived elsewhere and not been subject to similar treatment. Another complained that “police gave up” trying to identify a shooter” and suggested the case would have been more aggressively investigated “if the victim was a cop.” One resident reported negative perceptions stemming from an event 15 years ago, alleging his son was beaten and falsely accused of possessing stolen property. An underlying theme among those that perceive of the police in a negative manner is that of police and federal immigration authorities “working together.” Some Nampa residents believe they are quizzed about their citizenship simply because they are Latino.

Neighborhood Concerns

Some residents interviewed by the Washington State University and Boise State University teams spoke of the quiet nature of their neighborhoods, expressing feelings of thankfulness and gratitude for the peaceful character of the areas in which they lived. One resident reported that the gang activity “seems to have lulled” in their area.

A few Latino residents reported “not being wanted” or not feeling welcome in their own neighborhood, and other Latinos report they are subject to racist behavior and prejudice. One such resident said, “our neighbors are racists; they throw things at us.” Another Latino resident of Nampa reported that there are anti-Mexican biases in the neighborhood, saying there were at once “many good whites and many bad.” One interviewee complained of reporting garbage strewn about, pellet gun shootings and cockfights to the police, but no action being taken. Other Latino residents reached in the outreach field interviews say they are concerned about neighborhood gang activity, drug dealing, drunk driving and fighting youths and adults.

Community Concerns

Some respondents report peaceful and enjoyable lives in the Nampa community. One said, "Compared to California, it is pretty cozy." Specific concerns about community safety include gang and drug activity (some report as "getting worse in past few years," and of activity by "three different gangs"), delinquency, and car break-ins. One reported concern for the lack of development planning in the face of Nampa's continued growth.

Another expressed concern over unemployment, and having to pay traffic fines and attorney fees. One was concerned that "Spanish-speakers are labeled as being gang-related." One expressed fear of "making a mistake and having (his or her) rights taken away." Another reported that a neighbor "called her a (derogatory term); that she should go back to where she came from and the police did nothing." Several expressed fear of being deported; one said he or she feared "deportations for no good reasons," and one reported concerns over "new laws about immigration."

Improving Nampa Police Services

Several respondents reported that Nampa police currently do a fine job. One said that police work hard to "Get whoever does bad things." Several respondents called for greater levels of interaction between the police and Nampa's Latino community. They also suggested more interpreters and bilingual officers. One comment made during an interview was the following: "Don't hesitate to save the community from gang-bangers." Concerns over gangs were common to both the Anglo and Latino outreach interviews.

Spanish-speaking respondents' suggestions for improving Nampa police services tended to focus upon **building relationships**. Many suggested that police stop focusing upon people's legal status, and that fair treatment meant "no profiling." Specific comments include: "Counter the impression that police won't/don't do anything," "Always discriminating does not help," "Listen to people's concerns; don't be too harsh," "Get there faster; work on manners," "It's not always the Mexican that makes bad things happen," and "Don't stare too much at Latinos".

Willingness to Volunteer and Assist Police

Willingness to assist police and to volunteer among the Spanish-speaking field interview sample followed the same trend as the mail survey. Latinos, Spanish-speaking and English-speaking are remarkably willing to volunteer time and assist police. Sixty of the 104 in the Latino sample said they were willing to volunteer, to donate time, and to assist the Nampa police. Many said they were willing to do "Whatever was needed." Another several interviewees said they could help with translation if police needed it. Another several interviewees said they would perform specific tasks if requested, ranging from cleaning streets and

parks, hosting interactive groups, raising donations for the police and community, help with lost/missing children, notifying relatives, participate in neighborhood and citizen observation patrols, and with event management/clean up. Many Nampa residents said they would provide information to the police and report criminal activity to the police whenever they were requested.

Other Questions or Comments

One asked if it was possible to do something about the small pockets of youth that hang out, like ask their guardians about there whereabouts? Another asked: "Can we get (Latino) Senators?" One said he or she would like to be an officer or a detective someday. One related an incident in which "The sergeant was cool, but the others had an Us vs. Them attitude." Another respondent offered the observation that "Officer (Hispanic surname) is so understandable and nice with Hispanic people; but (some of) the female officers are rude and treat people wrong(ly)." Finally, one suggested that police should be "more strict on gangs and graffiti."

Anglo Outreach Interview Sample

[N = 115]

Length of residence

Less than 1 year	8
1 to 5 years	35
6 to 10 years	8
10 + years	48

Some of the respondents worked or shopped in Nampa, bur resided elsewhere. Like the Spanish-speaking sample, English speakers report residing in Nampa 20 and 30 years. Some had lived there as long as 46 and 48 years.

Treatment by police

A slightly higher percentage, 62.6%, of the Anglo sample than the Latino sample report recent contact with the Nampa police [N = 72]. Of those with recent contact, fifty-one report generally favorable treatment, while twenty-one reported generally negative treatment by Nampa police.

Those that report positive treatment experiences say that Nampa police are helpful, professional, caring, and respectful. One said the police "Were very good; very helpful. It was a sad moment for me, and obvious that they cared about my feelings." Another said "I was treated well, respectfully; the officers acted professionally and were concerned (for me)." Another reported being treated "Fairly, with a good civil manner."

Those reporting negative treatment experiences say they were disrespected, treated rudely, ignored, unfairly treated like a criminal, or that police were impolite and nasty. One Nampa resident taking part in the outreach interviews observed the following: “They treated us like liars and didn’t believe what we said was stolen.” Another said he or she was badly treated when their mother was arrested. One complained that three white boys discriminated against her son (a minority) and the police did not do anything about it. One resident complained of an incomplete investigation and that officers jumped to a conclusion in a domestic violence case. Another said that police “Would not investigate because the value (of the items stolen) was too low.”

Perceptions of Nampa Police

English-speaking respondents that report recent positive treatment, too, report positive perceptions of the Nampa police. Those with positive perceptions characterize the Nampa police as prompt, caring, professional, and thorough. One said “They always get here as fast as possible; we are a financial institution and we depend on police to help us with fraud crimes and investigations.” Another offered: “In the times I’ve dealt with them, they have gone above and beyond (my expectations).” One said: “It wasn’t very quick, but it was good service”, while another offered: “You can’t expect them to do it all.” Finally, one concluded that the department as a whole is: “A very caring group.”

Those with negative perceptions of the Nampa police report harassing or unprofessional-type behavior. Some complained of harsh treatment, unfriendly officers, or officers that are “Not there when you need them.” One said “They were harsh when they took the kids away, but it was a (child protection matter), so I didn’t mind.” One complained that “Officers don’t do their job; but I’m more worried about traffic than anything else.” One said officers: “Are on power-trips.” Others reported police: “Act as if they are above the law”, “Bother people for no reason”, “Can’t be trusted”, and “Might be kind of rough.” One specifically complained that police “Seem incapable of dealing with the transients and the migrants.” Finally, one business person complained that the self-report (crime) forms are not good, and, noted that “If someone steals a candy bar, it’s shoplifting, but if someone writes bad checks, nothing gets done.”

Neighborhood Concerns

Respondents report a range of concerns about neighborhood level violent crime (“rough-necks that shoot guys”, and “too many sex offenders”), neighborhood drug activity (“Drug houses with little kids”) to public disorder issues, such as underage drinking, loud cars and music, and truant kids. One respondent complained of a house that hides run-away kids, and a few complained about “illegals” living in the neighborhood.

Community Concerns

Many extolled the virtues on living in Nampa, characterizing it as a vibrant and caring community. Anglo respondents expressed concern over gangs, drug involved youth and rapid, and to some extent, uncontrolled growth. Some expressed worry over whether the infrastructure and local taxing mechanism could keep up with the rate of growth. Several expressed concern over congestion and traffic, and of the changes that were occurring because of recent growth. One suggested that kids “Should mind their own business and not get involved with gangs. Another said specifically that “The Mexican population is taking over.”

Suggestions for Improving Nampa Police Services

Anglo respondents’ suggestions for improving Nampa police services to a large extent focused upon police presence, direct service delivery, and to some extent were parallel with some of the Latino residents’ suggestions. Several suggested that police focus more on follow through, and getting back to victims and complainants. Many Anglo Nampa residents reported never hearing back from police, and being unaware of the investigative status of a complaint or incident. A few suggested that the self-report forms be re-designed; some felt they were confusing and poorly designed, and a few suggested that the community participate actively in re-designing the form. One representative comment was: “Tell us what’s going on; improve communication.”

Specific suggestions for improvement included the following: “have a goal of driving each street once a week,” “Have more presence in bad areas,” “Be on patrol more,” and “Improve response times.” Other residents suggested “Investigate bad checks,” “Make detectives work on Friday and Saturdays,” “Concentrate on speeders,” and “Ask me if I’ve seen anything suspicious.”

One resident suggested that the department should “Increase wages, screen (employment) better; some cops are weird.” A few suggested that police receive some training for “social skills and politeness.” Another suggested “More respectful manners.”

Willingness to Volunteer and Assist Police

Anglo respondents to the outreach interview survey seemed less willing to volunteer their time than Latino residents taking part in the outreach survey. Only 32, or 27.8% of the sub-sample, respondents indicated their willingness to volunteer time to public safety efforts. Those that expressed a willingness to volunteer indicated they might volunteer to stuff mailing envelopes, serve in some capacity in a jail or church, participate in ride-along activities, report criminal activity, and help form neighborhood watch groups.

Other Questions or Comments

One respondent said that he or she considered Nampa police to be “The best department in the state.” One respondent asked “What are the department’s goals?” Another asked “Why a life sentence does not mean life?” Finally, one expressed concern that Nampa was a small town with a limited tax base, and would have difficulty hiring the additional police that are needed.

APPENDIX I

Survey Questionnaire



2007 NAMPA POLICE DEPARTMENT CRIME AND CRIMINAL JUSTICE SURVEY



If you would like to receive a copy of the survey results, please check this box

[If you would like to receive this report via e-mail, please provide your e-mail address: _____]

You are being asked to take part in a community-wide survey sponsored by the Nampa Police Department. Your participation is very important to our department's future plans for service. This survey was designed by the Nampa P.D. as another step in its commitment to *Community Oriented Policing*. This commitment reflects three principal goals:

- First, to give our clients—**the taxpayers**—an opportunity to identify problems in their own neighborhoods as well as citywide problems that might involve police services.
- Second, to determine how much information citizens have about the various services police provide. Some people think only of a patrol officer in a car when they think of police, and yet there are many other elements to a community-involved law enforcement agency that can benefit citizens. Specifically, we are interested in assessing your experiences and views with regards to Nampa P.D.'s community outreach programs.
- Third, this survey will provide a yardstick against which to measure new programs and enhanced services that result from the information gained here. That is, another sample of our citizens will be surveyed in the future in order to provide feedback concerning our most recent efforts to serve Nampa.

This is a request for *completely voluntary participation*, and your responses will remain totally confidential—only researchers at Washington State University who are conducting this survey for the Nampa P.D. will see your answers and comments. You may leave any questions blank that you feel uncomfortable answering. You are assured that the university will maintain the confidentiality of results, providing the Nampa P.D. with only general findings from the survey such as average responses and percentages. This study has been reviewed and approved for human participation by the WSU Institutional Review Board (IRB). If you have any questions or concerns regarding the study you may contact the researchers at (509) 335-4811, and if you have any questions or concerns about your rights as a participant you can contact the WSU IRB at (509) 335-3668 or IRB@wsu.edu.

You have been provided a pre-addressed, postage-paid envelope for your convenience. Please call **(208) 465-2257** if you have any questions regarding this community survey. Thank you in advance for your participation in this important community effort.

Curtis Homer
Chief of Police

NOTE: *The ID number on this questionnaire is used only to coordinate mailings. When you return your survey, your number is checked off our mailing list and you will not be bothered by follow-up contacts.*

ID# _____

SECTION ONE: This section asks for your opinions regarding the services provided by the Nampa Police Department. The questions concern the **QUALITY** and **LEVEL** of police services provided. Please apply the following **definitions**:

LEVEL of service: the amount or frequency of provision of services. For example, how frequently do law enforcement officers patrol your area?

QUALITY of service: how good are the services that are provided? For example, how professional and effective are law enforcement officers in their contacts with the public?

1. Please indicate your opinion of the **LEVEL** of service provided by the Nampa P.D.
 Not an adequate level of service Too high a level of service
 About the right level of service No Opinion
2. Please indicate your opinion of the **QUALITY** of service provided by the Nampa P.D.
 Poor Fair Good Excellent Don't Know
3. Thinking about the number of law enforcement officers you see **in the area where you live**, would you say that there are too many, too few, or about the right number?
 Too Many About Right Too Few Don't Know/No Opinion
4. Do you know any of the law enforcement officers working in the area where you live? That is, have you seen a particular officer enough times that you recognize him or her?
 Yes No
5. Do you know any Nampa police officers (other than those noted in question 4 above)?
 Yes No

SECTION TWO: Listed below are 8 items designed to explore the **relationship between the general public and the Nampa P.D.**

Question 1: Perceptions of Nampa P.D. officers: Please indicate your opinion by writing a number from the answer key shown below in the blank beside each statement.

Answer Key: (1) Strongly Agree (2) Agree (3) Undecided (4) Disagree (5) Strongly Disagree

- ___ Nampa police officers are usually **fair**.
- ___ Nampa police officers are usually **courteous**.
- ___ Nampa police officers are usually **honest**.
- ___ Nampa police officers are usually **intimidating**.
- ___ In general, Nampa police officers **treat all citizens equally**.
- ___ Nampa police officers **show concern** when asked questions.

Were your responses to the above questions primarily based upon:

___ *Personal experience* ___ *Information learned from other people*

What role has the media (Newspaper, TV, etc.) played in your responses?

___ *No Role* ___ *Small Role* ___ *Medium Role* ___ *Large Role*

SECTION THREE: Questions in the first part of this section ask about specific problems that may exist in Nampa generally, and in the area where you live in particular. In the second part of the section we would like to know how much you worry about specific types of crime. Using the answer key shown below, please write the number from the *Answer Key* that most accurately describes the extent of these problems in the city and in the area where you live. On the question about crime concerns, please check the most appropriate box.

Think about how much of a problem the items listed below are in Nampa and in your own neighborhood – write the appropriate number in the spaces provided.

Answer Key: (1) No Problem (2) Uncertain (3) A Problem (4) A Serious Problem

1. People's homes being broken into and things being stolen: ___ In Nampa ___ My Neighborhood
2. People being robbed or having their purses/wallets taken: ___ In Nampa ___ My Neighborhood
3. Domestic/intimate partner violence: ___ In Nampa ___ My Neighborhood
4. Dogs running at-large: ___ In Nampa ___ My Neighborhood
5. Drunk drivers on the road: ___ In Nampa ___ My Neighborhood
6. People drinking to excess in public: ___ In Nampa ___ My Neighborhood
7. Groups of teenagers hanging out and harassing people: ___ In Nampa ___ My Neighborhood
8. Youth gangs are present: ___ In Nampa ___ My Neighborhood
9. People using illegal drugs: ___ In Nampa ___ My Neighborhood
10. Vandalism: ___ In Nampa ___ My Neighborhood
11. Rape/Sex Crimes: ___ In Nampa ___ My Neighborhood
12. Child Abuse: ___ In Nampa ___ My Neighborhood
13. Noise: ___ In Nampa ___ My Neighborhood
14. Traffic Problems: ___ In Nampa ___ My Neighborhood
15. Garbage/Litter: ___ In Nampa ___ My Neighborhood
16. Violent Crime: ___ In Nampa ___ My Neighborhood

17. How frequently **do you worry** about each of the following situations? Place a check in the appropriate box () to indicate if you worry *very frequently*, *somewhat frequently*, *seldom* or *never* about:

<u>Do you worry about:</u>	<i>Very Frequently</i>	<i>Somewhat Frequently</i>	<i>Seldom</i>	<i>Never</i>
• Yourself or someone in your family getting sexually assaulted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Being attacked while driving your car	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Getting mugged	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Getting beaten up, knifed or shot	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Getting murdered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Getting burglarized while someone is at home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Getting burglarized while no one is at home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Having your vehicle stolen	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Being a Witness/victim of domestic violence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• You or a family member being threatened or bothered by a gang member	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Child abuse or neglect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Vandalism (damaging property)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Litter in the street or someone's yard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Drunk driving	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Excessive noise such as barking dogs, loud parties, loud car stereos	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Disruption around schools, young people hanging around making noise, vandalizing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Violence or weapons in schools	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Truant kids not in school when they should be	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Profane or unruly youth in public places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Lack of recreation for kids	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Speeding vehicles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Parking issues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Homeless or vagrants in the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Dogs or animals running at large	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Run down dilapidated or uncared for property	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Being involved in a traffic collision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION FOUR: In this section we are interested in your membership and participation in various neighborhood, community level, and national groups, activities or programs.

Americans have the opportunity to participate in a wide variety of activities, clubs, associations or organizations. These might include: **service clubs** or **fraternal organizations** (e.g., *Lions, Kiwanis, Grange*), **Veterans' organizations** (e.g., *American Legion, Veterans of Foreign Wars*), a **labor union** or **business or professional association** (e.g., *Chamber of Commerce, Farm Bureau, Bar Association, Cattlemen's Association*), a **group affiliated with religion** (e.g., *Knights of Columbus, Job's Daughters Church Deacon*) or the **schools** (e.g., *PTA*) or a group affiliated with the **police** (*Neighborhood Watch programs*).

1. Please list the number of all organizations in which you participate at the following levels:

___ *member, but have not attended any meetings in the past year*
___ *attended 1-2 meetings in the past year*
___ *attended three or more meetings in the last year*

2. Thinking about all those organizations and associations you included in your answers above, please estimate the total amount of time you devote to club, organizational or associational activities **each month**.

0-hrs 1-3 hrs 3-6 hrs 6-10 hrs More than 10 hrs

SECTION FIVE: In this section we would like to learn about what the area where you live is like. Please indicate your response to each item with a check in the box () for the best answer.

1. Would you describe the area where you live as a place where people mostly help one another, or a place where people mostly go their own way?
 People help one another People go their own way
2. Do you feel the area where you live is more of a "real home" or more "just a place to live"?
 Real home Just a place to live
3. How often do you talk with your neighbors?
 Daily 1-3 times a week 1-3 times a month Less than once a month
4. When you do a favor for a neighbor, can you trust the neighbor to return the favor?
 Always Nearly Always Most of the time Sometimes Seldom
5. How safe would you feel walking alone during the day in the area where you live?
 Very safe Safe Neither safe nor unsafe Unsafe Very unsafe
6. How safe would you feel being outside and alone in the area where you live at night?
 Very safe Safe Neither safe nor unsafe Unsafe Very unsafe

7. Overall, how satisfied are you with your neighborhood as a place to live?
 Very satisfied Satisfied Somewhat satisfied Dissatisfied Very dissatisfied
8. How willing are you to help the police improve the quality of life in your neighborhood—for example, go to meetings or make phone calls to neighbors?
 Very willing Willing Neither willing nor unwilling Unwilling Very unwilling

SECTION SIX: There are several possible ways for citizens to become involved in public safety-promoting community service in their own neighborhood. We are interested in knowing the level of your *awareness* of some of these potential channels of neighborhood civic engagement, your *level of interest* in learning more about them, and the *likelihood of your becoming involved* in these activities in the future if they become available.

Neighborhood Watch or Block Watch

Awareness ___ None ___ Somewhat Aware ___ Well Aware

Desire more information? ___ No ___ Yes

Likely to become involved in the future? ___ Not Likely ___ Possibly
 ___ Likely

Community Policing efforts by the Police Department, including store front locations (mini-stations)

Awareness ___ None ___ Somewhat Aware ___ Well Aware *Desire*
more information? ___ No ___ Yes

Likely to become involved in the future? ___ Not Likely ___ Possibly
 ___ Likely

Some citizens believe that programs such as Neighborhood Watch are valuable to the quality of life in their communities, while others place little value in such neighborhood-level citizen involvement. Please indicate how you feel about these particular programs with regard to their value to you, to your neighborhood, and with respect to their value to the City of Nampa.

Neighborhood Watch Program

Value to you personally ___No Value ___Some Value ___High Value

Value to your neighborhood ___No Value ___Some Value ___High Value

Value to Nampa as a city ___No Value ___Some Value ___High Value

Community Policing efforts

Value to you personally ___No Value ___Some Value ___High Value

Value to your neighborhood ___No Value ___Some Value ___High Value

Value to Nampa as a city ___No Value ___Some Value ___High Value

SECTION SEVEN: In this section, you will be asked questions about government programs and policies. One of those programs is **COMMUNITY ORIENTED POLICING**, an approach to law enforcement that entails police agencies working closely with citizens to jointly prevent crime and work out solutions to problems of public order and safety.

1. Community Oriented Policing sounds like the direction all police will have to take if we are to reduce drugs, gangs, and crime. Agree Disagree
2. I think the City should hire more police officers to do Community Oriented Policing even if other essential city services have to be cut. Agree Disagree
3. I think citizens must take more responsibility through programs such as Neighborhood Watch for the safety of their neighborhoods. More police officers alone can never fully handle the problems of crime. Agree Disagree
4. Thinking about the following local institutions and public officials, please describe your level of *trust* in them to always “do the right thing” using the following answer key:
(1) Always (2) Most of the time (3) Hardly ever (4) Not at any time
 State government offices Canyon County government officials
 Nampa City government officials Local public school teachers
 Nampa P.D. police officers Local judges
5. In the past five years how many **personal** contacts have you had with the Nampa Police Department? (Check one) None One Two Three or more
6. The reason for the **MOST RECENT** contact in the past year was: (Check one)
 Had no contact Reported a crime
 Traffic violation Request for service or information
 Arrested or interviewed as a suspect in a criminal investigation
7. The quality of this **MOST RECENT** contact was: (Check one)
 Poor Fair Good Excellent Had No Contact
8. Have you been a victim of any crimes in the last 12 months? (For example, assault, robbery, burglary, domestic/intimate partner violence, vandalism, etc.) Yes No
 [IF YES, WAS THE CRIME REPORTED TO POLICE? Yes No]
9. Please indicate your level of satisfaction with the response of the Nampa Police Department to your most recent victimization. [Circle number on 1-5 scale]
 (Very Satisfied) 1 -----2-----3-----4-----5 (Very Dissatisfied) Not a crime victim

Comments: If you were a victim of a crime and reported that crime to the police, please tell us about the experience. Use the comments space on the back page of the questionnaire (page 12).

SECTION EIGHT: This section contains questions about your views on Police (**insert appropriate term**) Mini-Stations in Nampa.

1. Do you know the location of a Police Substation?
 Yes No
If **YES**, which Police Substation(s):
 - Garrity Boulevard Boys and Girls Club
 - Northwest Nazarene University Security Department
 - West Flamingo Fire/Police Substation
2. Have you ever visited a Police Substation?
 Yes No
3. Have you ever used any of the various services offered at a Police Substation?
 Yes No
4. If you answered yes to any of the previous three questions, please indicate the Police Substation **about which you are the best informed.**
 Garrity Blvd. NW Nazarene West Flamingo
5. What effect has this Police Substation had on the neighborhood where it is located? (**Check only One**)
 - Change for the worse
 - No change, same as before
 - Some change for the better
 - Great deal of change for the better
 - Unknown
6. How would you feel about having a Police Substation in your own neighborhood?
(**Check ALL that apply**)
 - I would feel less safe because of a police Substation in my neighborhood.
 - I would not like having a Police Substation in my neighborhood.
 - I would feel safer because of a Substation in my neighborhood.
 - I would like to be able to contact the police at the Substation about public safety problems.
 - I would not use a Substation.
 - I would prefer that an officer came to my home.
 - A Police Substation would improve the quality of life in my neighborhood.
 - I would like having a range of services available at the Substation.

SECTION NINE: In this section we are interested in your views of personal safety and what traits you prefer to see reflected in a police officer.

Personal Safety

Please check the box which best indicates the level of personal safety you feel in each of the following settings:

	Not Safe	Somewhat Safe	Safe	Very Safe
At malls in Nampa	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In parks during the day	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In parks at night	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Downtown during the day	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Downtown at night	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At home during the day	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At home at night	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Officer Traits

Please check the box which best indicates the level of importance you attach to each of the following traits you would like to see in police officers in Nampa:

	Not Important	Important	Very Important
Communications Skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Self-defense Capabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Intelligence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Non-judgmental	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courteousness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Marksmanship	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical Fitness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sympathy/Empathy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical Size	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION TEN: The questions in this section deal with aspects of your personal background. This information is needed in order to make sure that the opinions of people from all walks of life are represented in the Nampa survey.

1. Please indicate the year of your birth 19_____
2. Ethnic background (Check one):

<input type="checkbox"/> Asian American/Pacific Islander	<input type="checkbox"/> Native American/Indian
<input type="checkbox"/> Mexican American	<input type="checkbox"/> Black/Afro-American
<input type="checkbox"/> Caucasian/White	<input type="checkbox"/> Latino/Hispanic (not Mexican)
<input type="checkbox"/> Other (Please Specify)_____	
3. Gender (Check one): Male Female
4. Please check the highest level of schooling you have completed:

<input type="checkbox"/> Not a High School Graduate	<input type="checkbox"/> Associate Degree	<input type="checkbox"/> High School Graduate
<input type="checkbox"/> Bachelor Degree	<input type="checkbox"/> Some College	<input type="checkbox"/> Some Graduate Coursework
<input type="checkbox"/> Graduate Degree		
5. What is your primary present **occupation**? (**If retired**, please check this box and mark your former primary occupation.)

<input type="checkbox"/> Farmer, Rancher, etc	<input type="checkbox"/> Manual worker (blue collar, etc.)	<input type="checkbox"/> Homemaker
<input type="checkbox"/> Professional (lawyer, accountant, doctor, etc.)	<input type="checkbox"/> White collar (office staff, etc.)	<input type="checkbox"/> Student
<input type="checkbox"/> Business owner	<input type="checkbox"/> Executive (management, director, etc.)	<input type="checkbox"/> Unemployed
<input type="checkbox"/> Other_____		
6. How many school-age children live in your household: _____
7. Please indicate your approximate family income before taxes in 2006.

<input type="checkbox"/> less than \$4,000	<input type="checkbox"/> \$10,000-\$14,999	<input type="checkbox"/> \$25,000-\$29,999	
<input type="checkbox"/> \$4,000-\$6,999	<input type="checkbox"/> \$15,000-\$19,999	<input type="checkbox"/> \$30,000-\$49,999	
<input type="checkbox"/> \$7,000-\$9,999	<input type="checkbox"/> \$20,000-\$24,999	<input type="checkbox"/> \$50,000-\$69,999	<input type="checkbox"/> \$70,000+
8. Type of residence (Check one):

<input type="checkbox"/> Apartment	<input type="checkbox"/> Single Family Home	<input type="checkbox"/> Duplex	<input type="checkbox"/> Condominium	<input type="checkbox"/> Other
<input type="checkbox"/> Do you own <input type="checkbox"/> or rent this residence?				
<input type="checkbox"/> Is your residence in the City of Nampa <input type="checkbox"/> or outside the City of Nampa?				
9. How long have you lived in Nampa? ____ Years
10. How long have you lived in the area where you currently reside? ____ Years

COMMENTS: We would appreciate any observations or suggestions you would like to record. Your comments will receive our very careful attention. Please add additional pages if needed.

A large, empty rectangular box with a thin black border, intended for the user to write their comments. It occupies the central portion of the page.

THANK YOU FOR YOUR COOPERATION IN THIS IMPORTANT UNDERTAKING

APPENDIX II

Consent to Interview Forms

Nampa English Speaking Respondent Consent

Nampa Spanish-Speaking Respondent Consent (English)

Nampa Spanish-Speaking Respondent Consent (Spanish)

Nampa English Speaking Respondent Consent

Hello, my name is _____ and I am a researcher for Washington State University. You are being asked to take part in a community-wide survey sponsored by the Nampa Police Department. Your participation is very important to the department's future plans for service.

This is a request for *completely voluntary participation*, and your responses will remain totally confidential—only researchers at Washington State University who are conducting this survey for the Nampa Police. will see your answers and comments. You may choose to not answer any questions that you feel uncomfortable answering. You are assured that the university will maintain the confidentiality of results, providing the Nampa Police with only general findings from the survey such as average responses and percentages. This study has been reviewed and approved for human participation by the WSU Institutional Review Board (IRB). If you have any questions or concerns regarding the study you may contact the researchers at (509) 335-4811, and if you have any questions or concerns about your rights as a participant you can contact the WSU RB at (509) 335-3668 or IRB@wsu.edu. May I have your permission to ask you questions at this time? Thank you very much.

Nampa Spanish-Speaking Respondent Consent

Hello, my name is MARTIN MERAZ GARCIA and I am a researcher for Washington State University. You are being asked to take part in a community-wide survey sponsored by the Nampa Police Department. Your participation is very important to the department's future plans for service.

This is a request for *completely voluntary participation*, and your responses will remain totally confidential—only researchers at Washington State University who are conducting this survey for the Nampa Police. will see your answers and comments. You may choose to not answer any questions that you feel uncomfortable answering. You are assured that the university will maintain the confidentiality of results, providing the Nampa Police with only general findings from the survey such as average responses and percentages. This study has been reviewed and approved for human participation by the WSU Institutional Review Board (IRB). If you have any questions or concerns regarding the study you may contact the researchers at (509) 335-4811, and if you have any questions or concerns about your rights as a participant you can contact the WSU RB at (509) 335-3668 or IRB@wsu.edu. May I have your permission to ask you questions at this time? Thank you very much.

Nampa, Consentimiento Para Respondientes de Habla Hispana

Hola mi nombre es MARTIN/CHRISTINA GARCIA y soy estudiante de Washington State University, o la Universidad del Estado de Washington. Te estamos pidiendo que tomes parte en una encuesta que se le está haciendo a toda la comunidad y que está auspiciada por el Departamento de Policía de Nampa. Tu participación es muy importante para los futuros planes de servicio que ofrecerá el departamento.

Se te está pidiendo tu participación *que es completamente voluntaria* y tus respuestas se mantendrán completamente confidenciales—solo los profesores en Washington State University los cuales están conduciendo la encuesta para la Policía de Nampa podrán ver tus respuestas y comentarios. Puedes optar por no contestar ninguna pregunta que te haga sentir incomoda/o. Puedes estar seguro/a que la Universidad mantendrá los resultados, confidenciales y solo preverá a el Departamento de Policía de Nampa los resultados generales como los promedios y porcentajes. Este estudio ha sido revisado y aprobado para participación de sujetos humanos por el Comité Institucional de Revisiones (IRB) de WSU. Si tienes alguna pregunta o preocupaciones acerca del estudio, tú puedes comunicarte con los profesores al (509) 335-4811. También si tienes preguntas o preocupaciones acerca de tus derechos como participante puedes comunicarte con el Comité Institucional de Revisiones (IRB) de WSU al (509) 335-3668 o IRB@wsu.edu.
¿Tengo ahora tu permiso de hacerte algunas preguntas? Muchas Gracias.

APPENDIX III

Field Interview Questionnaire

English Field Interview Survey

Spanish Field Interview Survey

**Nampa, Idaho English-Speaking Resident Interview Script and
Data Collection Form**

For Face-to-Face Administration, Fall, 2007

Interviewers: *Boise State University* Graduate Students and
Michael Erp, Associate Director, Division of Governmental Studies and Services,
Washington State University

Hello: my name is _____ and I am a _____ at _____. I am working on a research project for the Nampa Idaho Police Department (READ Consent Form).

Thank you for consenting to this interview. I have only TEN questions to ask you, and the whole interview should not take more than 10 minutes to complete. **First, do you live in Nampa, Idaho?** [] Yes [] No (If NO, go to question 2)

1. **How long have you lived here?** _____

2. **Have you had any contact or dealing with representatives of the Nampa Police?**

[] Yes [] No (If no, go to question 7)

3. **How recent was this contact?** _____

4. **Can you describe the manner in which you were treated?**

5. **As a result of this contact, do you have any perceptions of the Nampa Police Department?**

6. **Have you had any other contact or dealings with representatives of the Nampa Police Department? (If no, go to question 7).**

7. **Can you describe any concerns you might have about the neighborhood in which you live?**

8. **Can you describe any concerns you might have about residing in Nampa, Idaho?**

9. **Can you think of any ways in which the Nampa Police Department might improve its service to the residents of Nampa?**

10. **Would you be willing to volunteer some of your time to assist the Nampa Police Department in some manner?**

Yes No (If YES, how would you like to do that?)

Thank you for agreeing to participate in this interview. Do you have any questions?

Nampa, Idaho, Forma de Colección de Datos y Preguntas para la Entrevista de Residentes de Habla Hispana

Para Administración de cara a cara, Verano, 2007

Entrevistador: Martín Meráz García, Ph.D.

Division of Governmental Studies and Services

Washington State University

Gracias por permitirnos esta breve entrevista. Solo tengo DIEZ preguntas que hacerte y toda la entrevista no se tomara más de 10 minutos para terminar. **Primero, dime si vives en Nampa Idaho?** [] Sí [] No (Si NO, siga en la pregunta 2)

1. **¿Cuánto tiempo ha vivido aquí?** _____

2. **¿Usted ha tenido algún contacto o interacción con representantes de la Policía de Nampa?**

[] Sí [] No (Si no, siga con la pregunta 7)

3. **¿Qué tan reciente fue este contacto?** _____

4. **¿Podrías describir en la forma fuiste tratado?**

5. **¿Como resultado de este contacto, tienes alguna opinión acerca del Departamento de Policía de Nampa?**

6. **¿Has tenido algún otro contacto o interacción con representantes del Departamento de Policía de Nampa?**

7. **¿Podrías describir algunas preocupaciones que puedas tener acerca del vecindario en el cual tú vives?**

8. **¿Podrías describir algunas preocupaciones que puedas tener acerca de residir (vivir) en Nampa, Idaho?**

9. **¿Podrías decirme si hay formas en las cuales el Departamento de Policía de Nampa pueda mejorar sus servicios a los residentes de Nampa?**

10. **¿Estarías dispuesto a dar parte de tu tiempo como voluntario para asistir de alguna manera al Departamento de Policía de Nampa? [] Sí [] No**
(Si la respuesta es SI, ¿cómo te gustaría hacerlo?)

Gracias por aceptar participar en esta entrevista. ¿Tienes tu alguna pregunta?
